

<u>Service</u>	<u>Who or why are you trying to contact</u>	<u>TelmedIQ 24/7 Paging Group Name</u>
Pharmacy	<p><i>Send a message to the pharmacist for the floor your patient is on, for example:</i></p> <p>6A Tower 9B Tower Thomas 206 4 East ICU 4 Tower ICU CVICU 7 East ICU, or 10 East med-surg ward</p> <p><i>Ask a general clinical question about medications</i></p> <p><i>A patient's Home Medication History needs to be completed</i></p>	<p>Clinical Pharmacist 6 Tower Clinical Pharmacist 9B Tower Clinical Pharmacist 2 Thomas Clinical Pharmacist ICU Clinical Pharmacist ICU Clinical Pharmacist ICU Clinical Pharmacist Transplant</p> <p>Clinical Pharmacy Consult On Call</p> <p>Med History Pharmacy Tech</p>
Social Work and Case Management	<p><i>Ask a question about discharge planning or resources.</i></p> <p><i>The case manager and social worker are unit based, built into schedules, and can be easily reached with the appropriate group. For example:</i></p>	<p>DC Planning 5B Tower DC Planning 8A Tower DC Planning Transplant 10T/10E/7E DC Planning 4 Thomas</p>
Rehab Services: PT/OT/Speech	<p><i>*Does not replace an order in cerner*</i></p> <p><i>Notify Physical Therapy, Occupational Therapy, or Speech Therapy</i></p> <p><i>Utilize these groups for urgent communication (discharge pending consults, cancelled consults)</i></p> <p><i>Check the TelmedIQ patient care team to see if the therapist for that day is assigned to the care team</i></p>	<p>Physical Therapy PT Unassigned Occupational Therapy OT Unassigned Speech Therapy ST Unassigned</p>
Nursing	<p><i>The nurses will be assigned to the patient's care team within TelmedIQ</i></p>	<p>N/A - check the Patient's care team in TelmedIQ</p>
Wound/Ostomy Nurse	<p><i>*Does not replace an order in cerner*</i></p> <p><i>Specific question about wound care</i></p>	<p>Wound Care Consult WOCN RN MUH</p>
Radiology	<p><i>Question about a pending study, notify the radiology department about a change, update, dc pending</i></p>	<p>Radiology Front Desk MUH</p>
Patient Safety	<p><i>Inform leadership of a potential or actual safety event</i></p>	<p>Safeguard MUH</p>
Service	<p><i>Inform environmental services of a spill or area that otherwise needs to be cleaned</i></p>	<p>MUH Spill Alert</p>