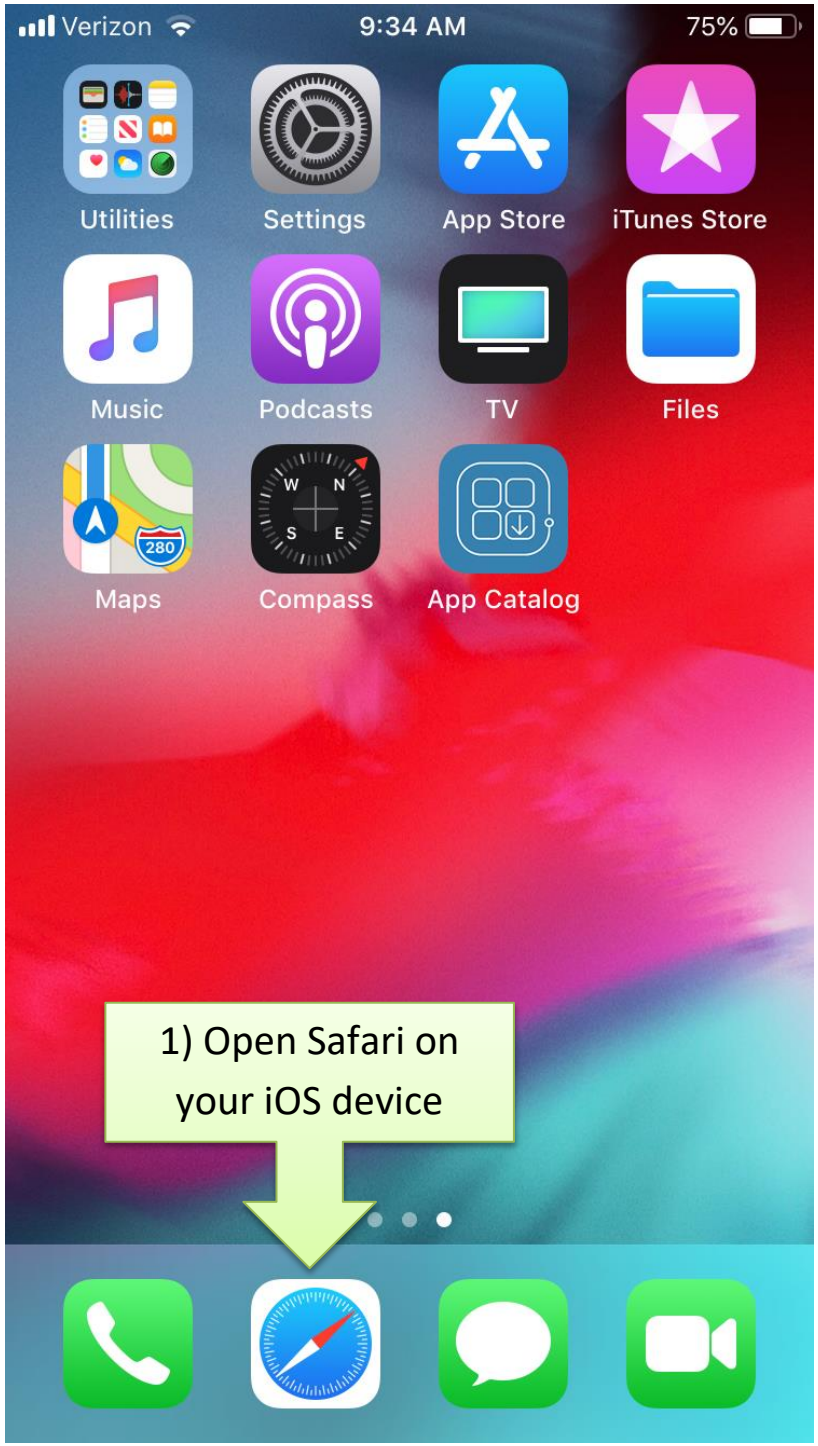
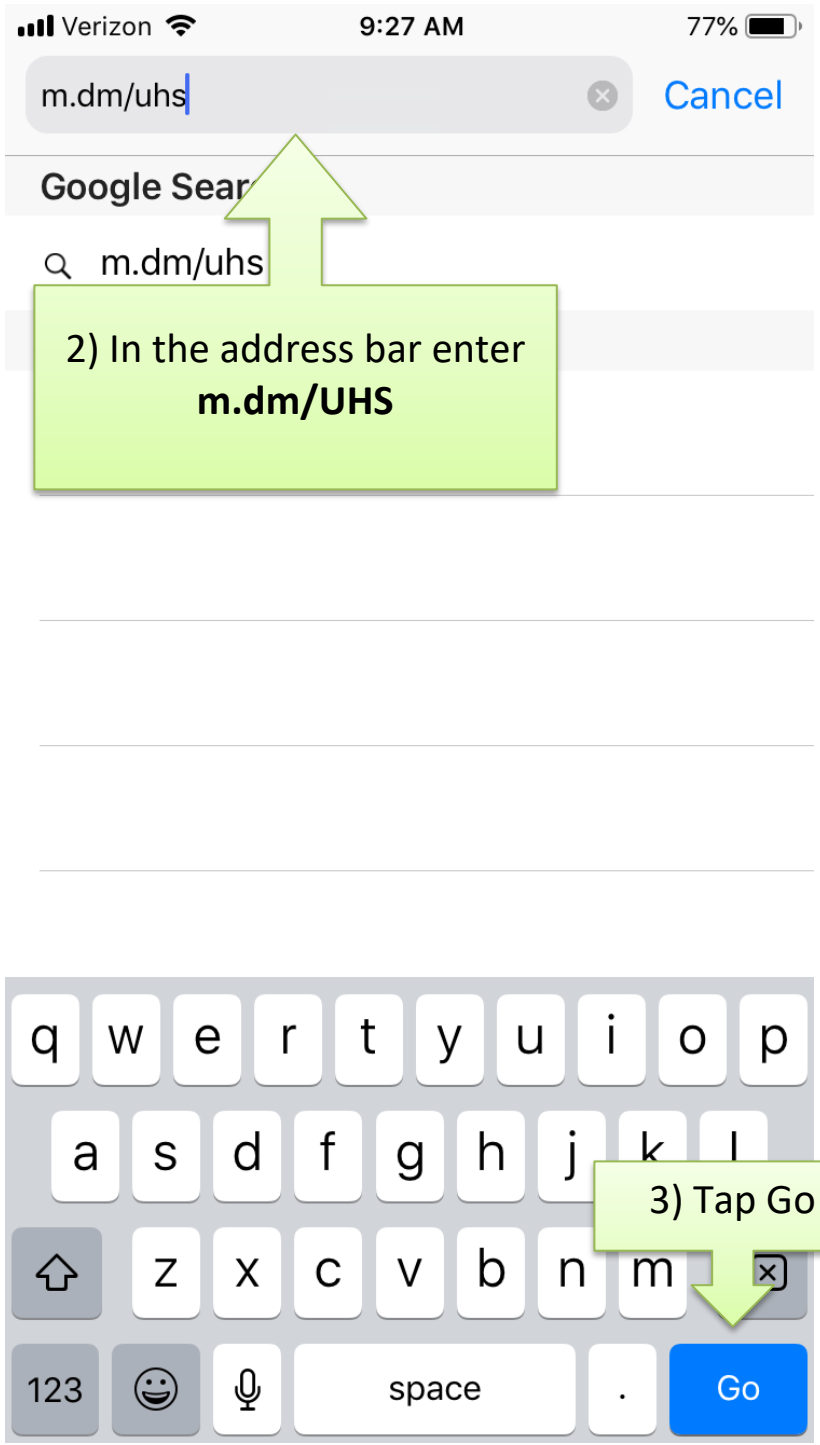
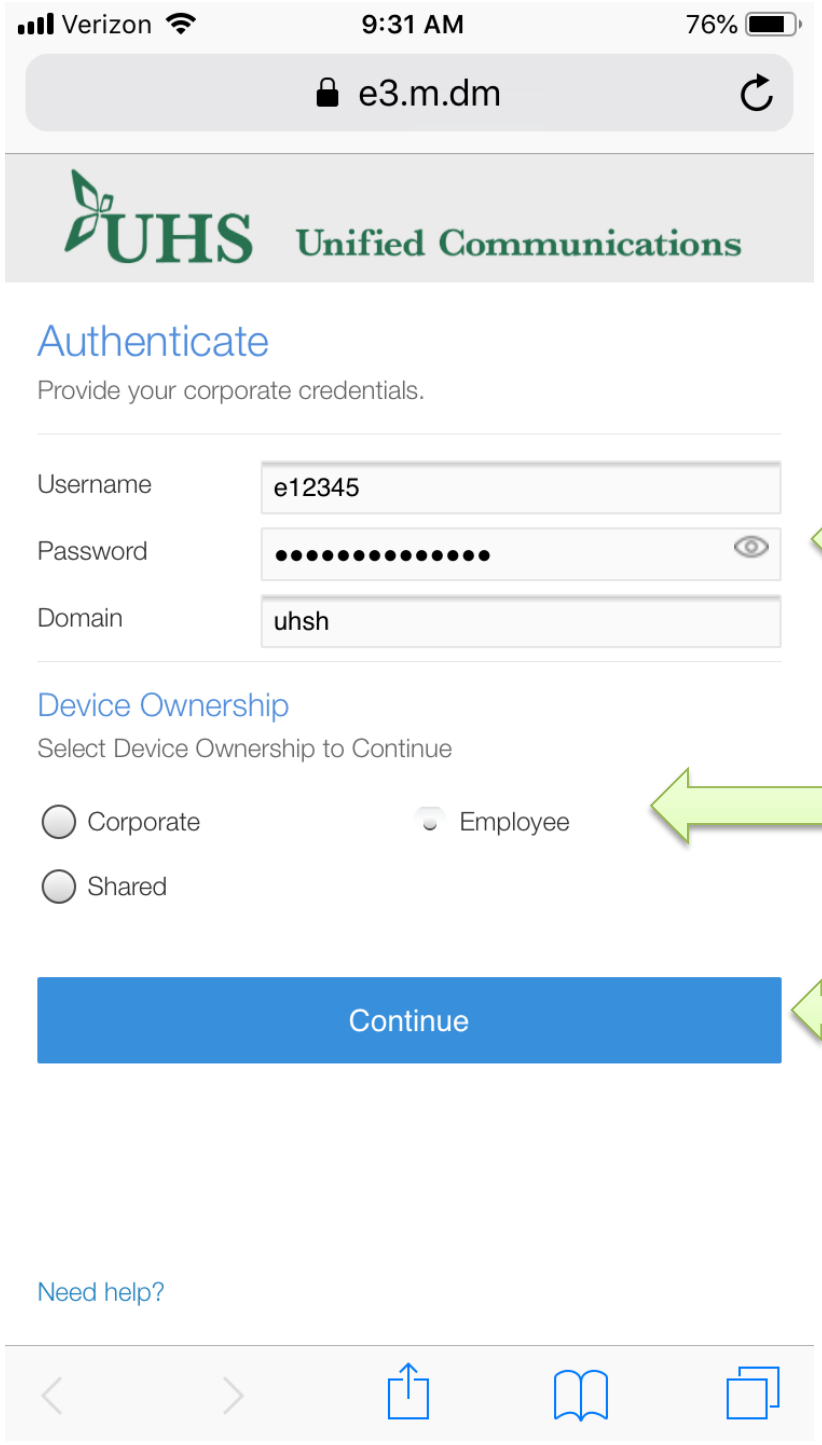
How to Install MaaS360 on an iOS device

The following guide will walk you through the installation of the IBM MaaS360 application on an iOS device.

In addition, it will show how to update the settings for days to sync email and the notifications when email arrives.


Verizon
9:34 AM
75%
Utilities
Settings
App Store
iTunes Store
Music
Podcasts
TV
Files
Maps
Compass
App Catalog
1) Open Safari on your iOS device

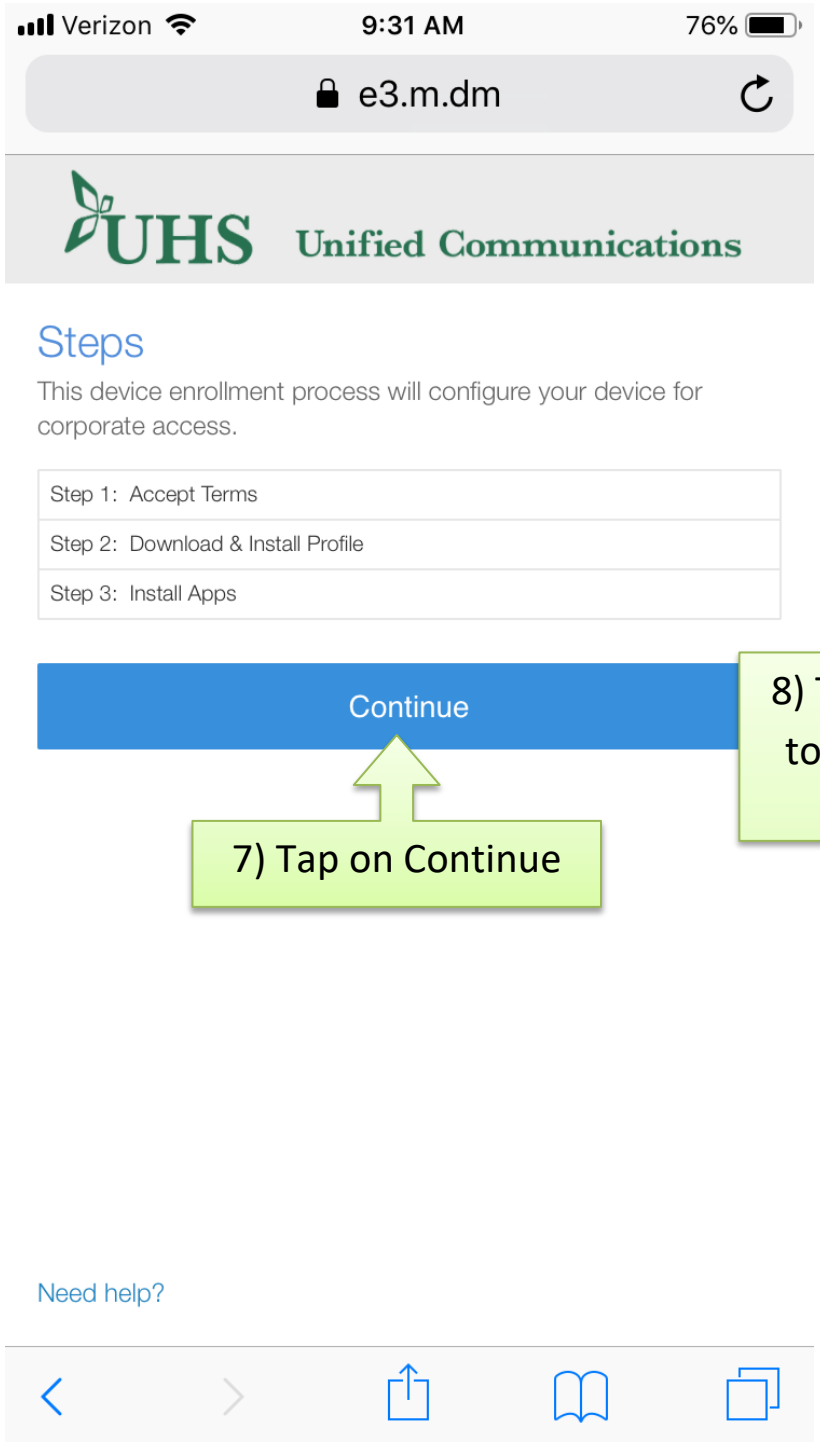

Verizon
9:27 AM
77%
m.dm/uhs
Cancel
Google Sear
m.dm/uhs
2) In the address bar enter **m.dm/UHS**
3) Tap Go
space
Go

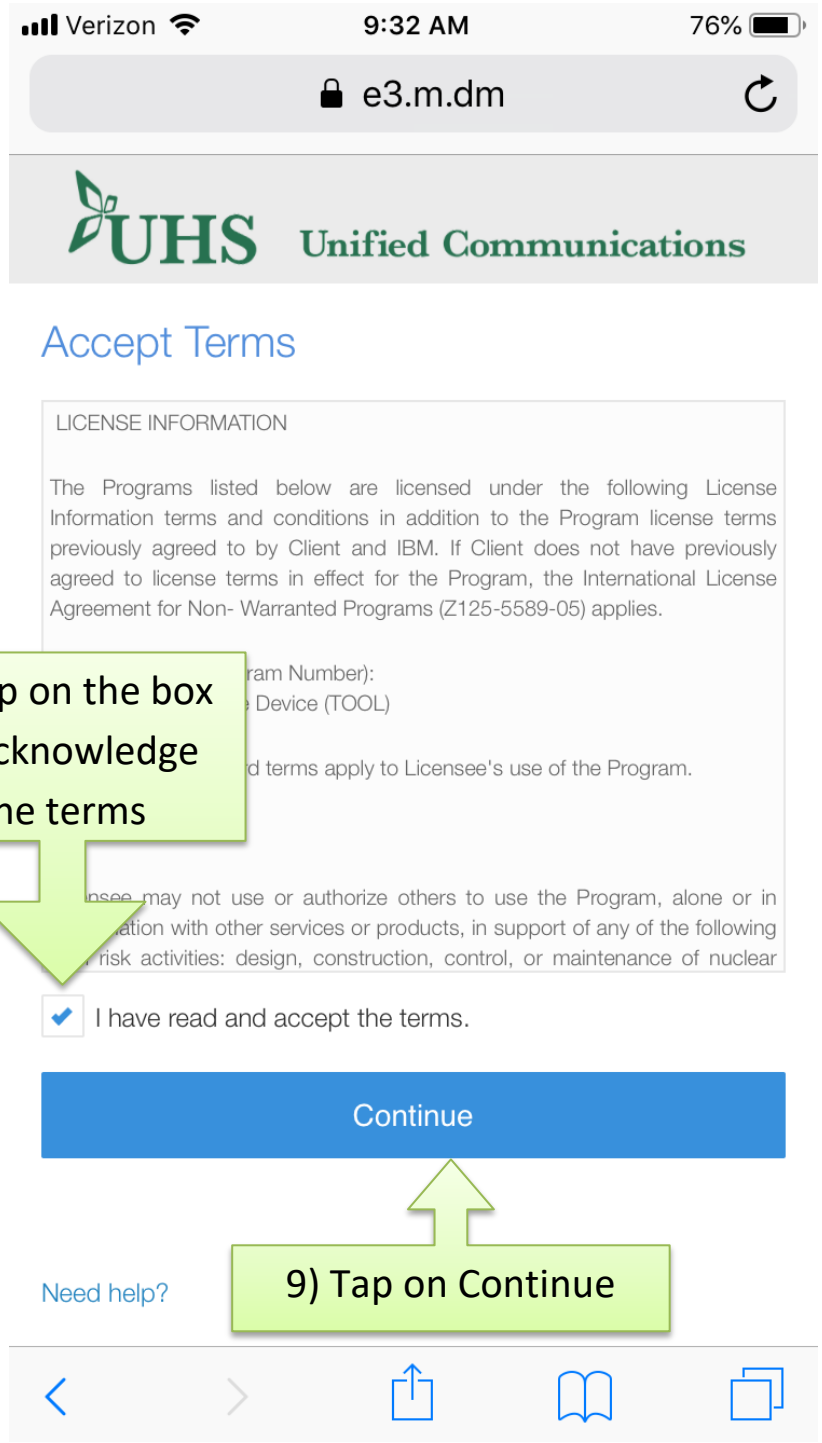


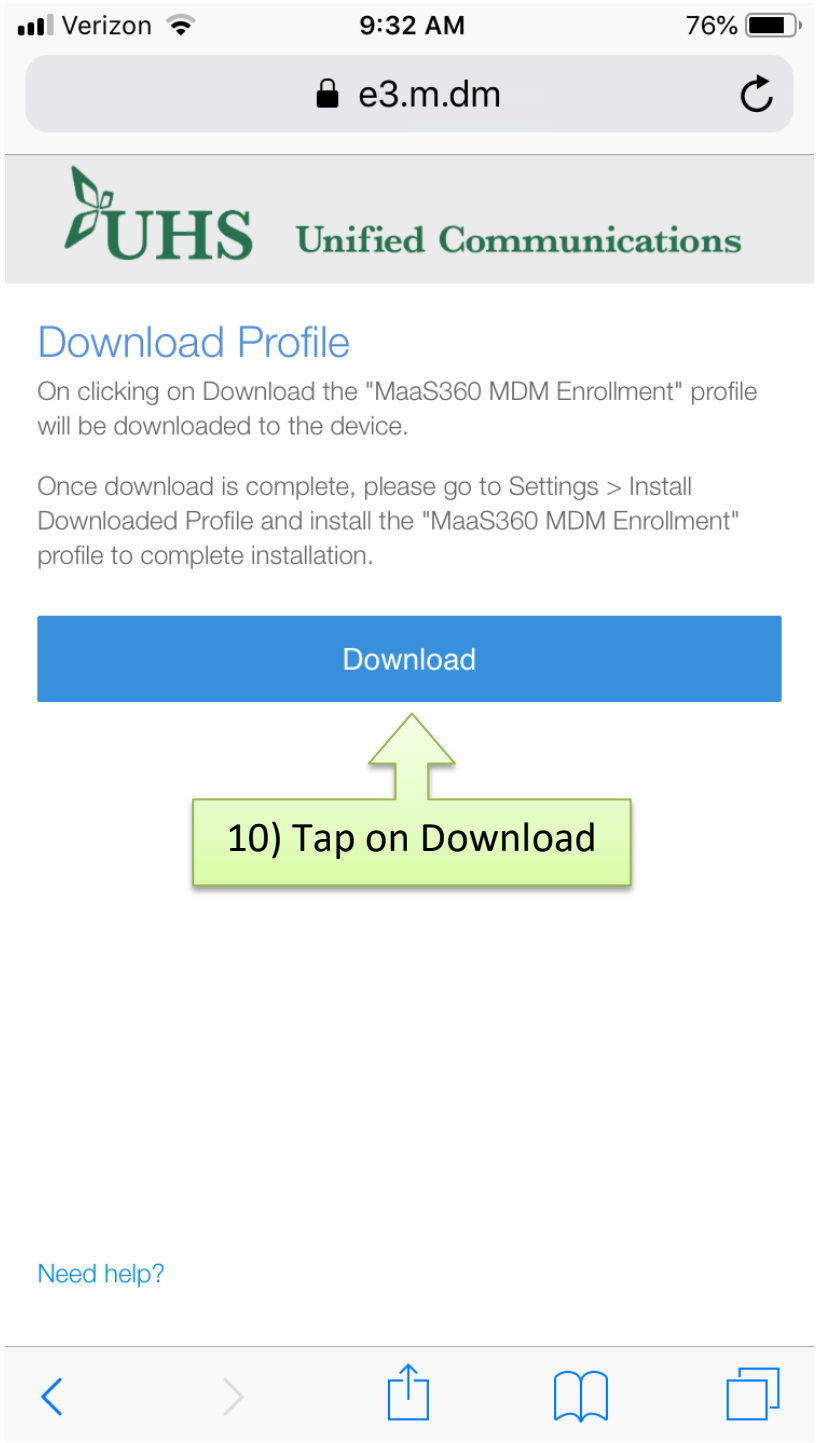
4) Enter your Active Directory or Single Sign-On Username and Password

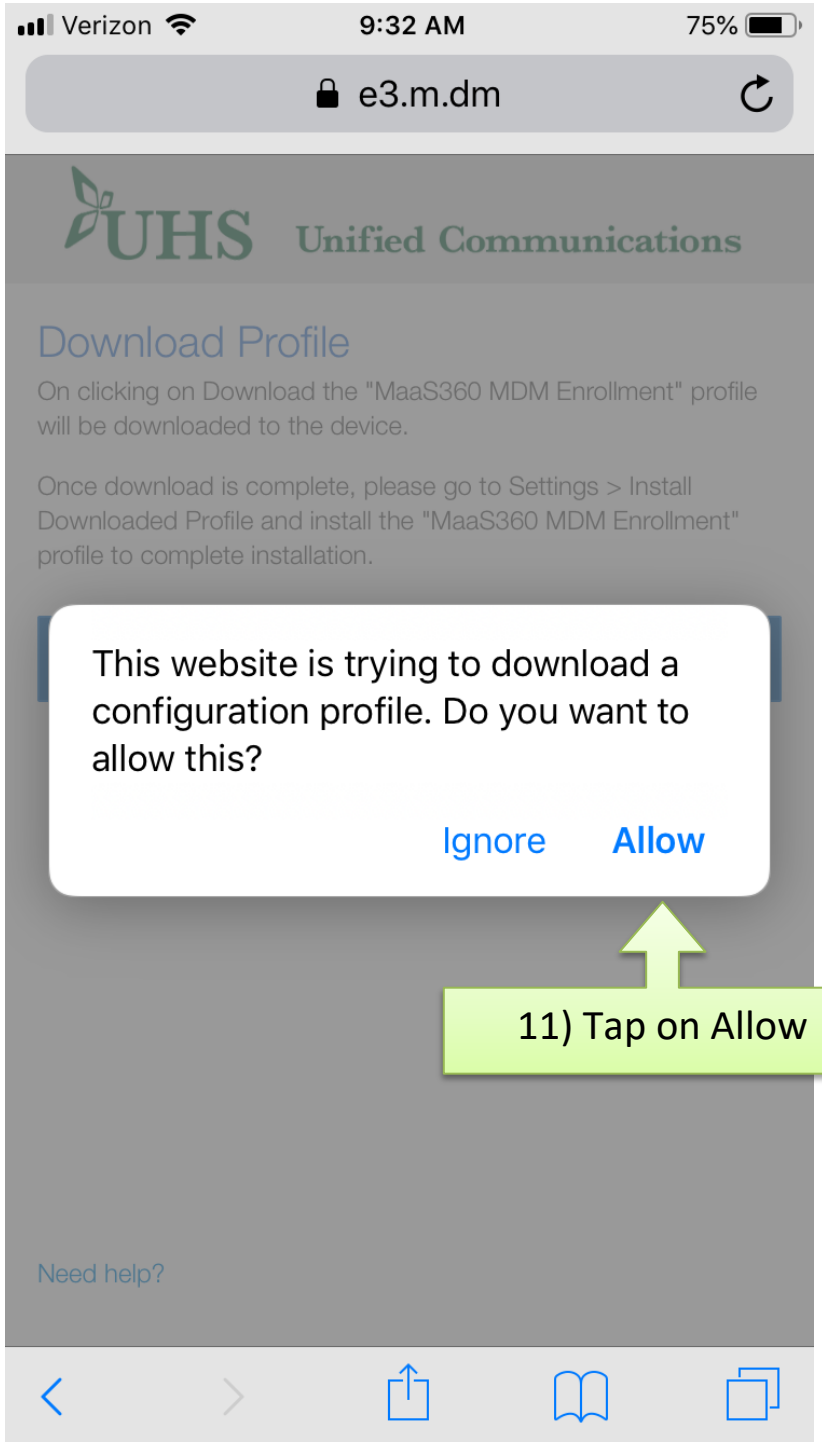
5) Tap on Employee for Ownership

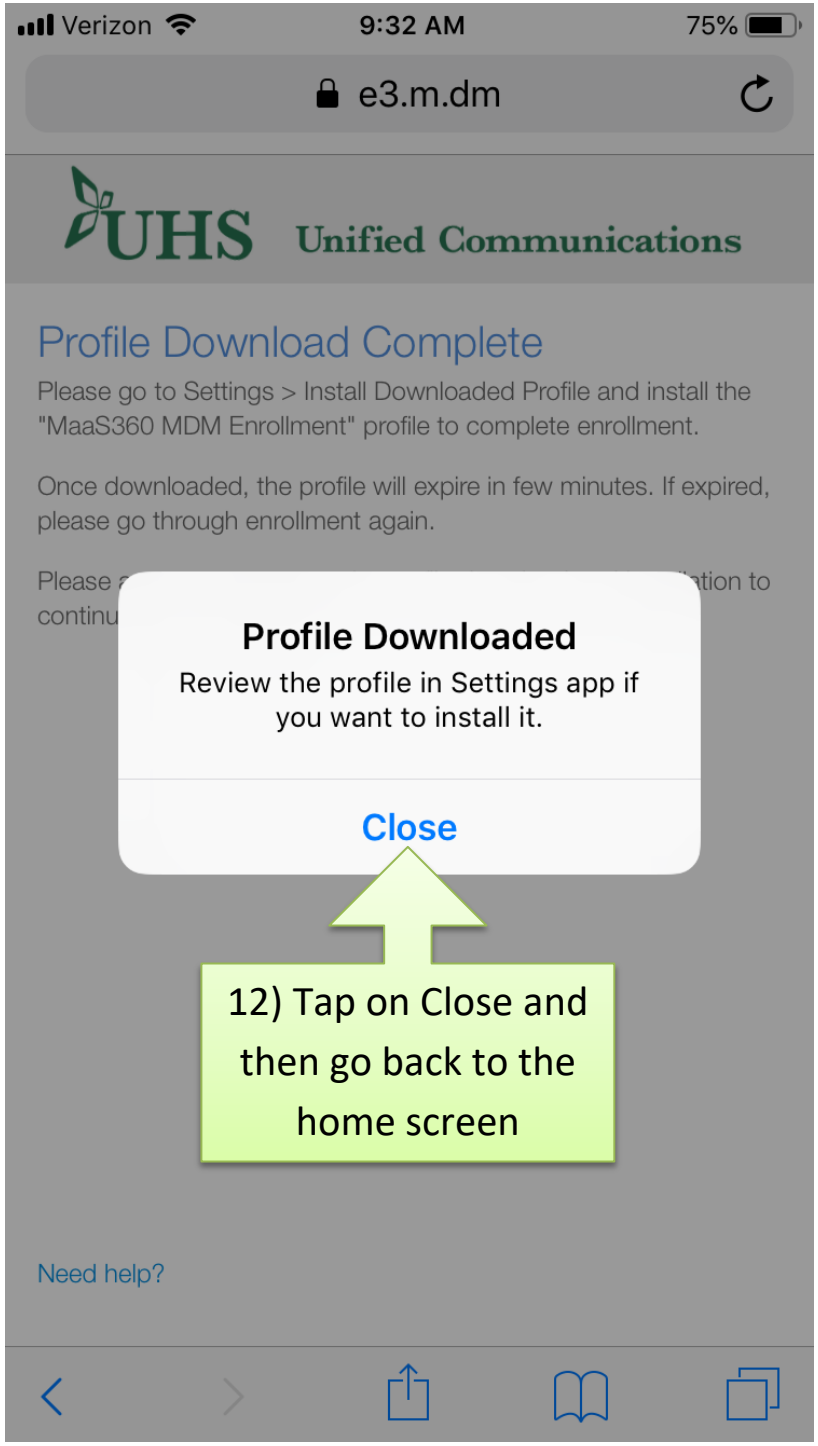
6) Tap on Continue


Verizon
9:31 AM
76%
e3.m.dm
UHS Unified Communications
Steps
This device enrollment process will configure your device for corporate access.
Step 1: Accept Terms
Step 2: Download & Install Profile
Step 3: Install Apps
Continue
7) Tap on Continue
Need help?

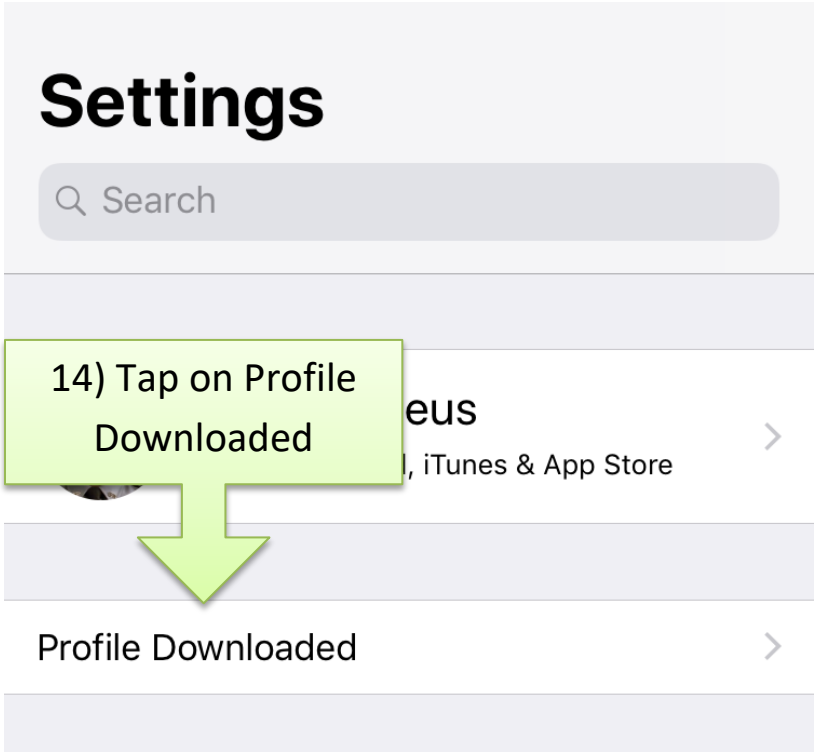

Verizon
9:32 AM
76%
e3.m.dm
UHS Unified Communications
Accept Terms
LICENSE INFORMATION
The Programs listed below are licensed under the following License Information terms and conditions in addition to the Program license terms previously agreed to by Client and IBM. If Client does not have previously agreed to license terms in effect for the Program, the International License Agreement for Non- Warranted Programs (Z125-5589-05) applies.
ram Number):
Device (TOOL)
d terms apply to Licensee's use of the Program.
may not use or authorize others to use the Program, alone or in
ation with other services or products, in support of any of the following
risk activities: design, construction, control, or maintenance of nuclear
8) Tap on the box to acknowledge the terms
I have read and accept the terms.
Continue
9) Tap on Continue
Need help?

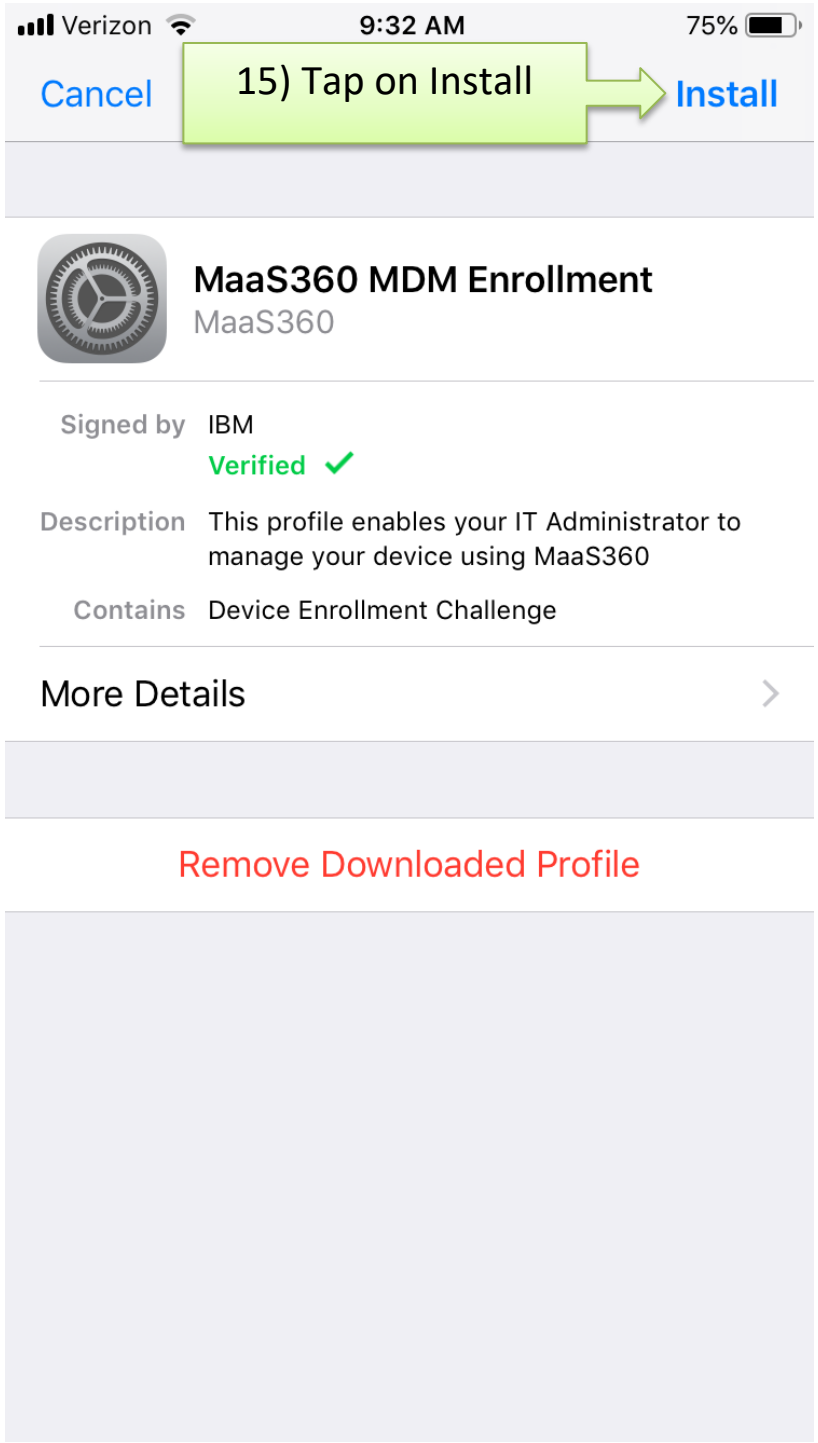

Verizon
9:32 AM
76%
e3.m.dm
UHS Unified Communications
Download Profile
On clicking on Download the "MaaS360 MDM Enrollment" profile will be downloaded to the device.
Once download is complete, please go to Settings > Install Downloaded Profile and install the "MaaS360 MDM Enrollment" profile to complete installation.
Download
10) Tap on Download
Need help?


Verizon
9:32 AM
75%
e3.m.dm
UHS Unified Communications
Download Profile
On clicking on Download the "MaaS360 MDM Enrollment" profile will be downloaded to the device.
Once download is complete, please go to Settings > Install Downloaded Profile and install the "MaaS360 MDM Enrollment" profile to complete installation.
This website is trying to download a configuration profile. Do you want to allow this?
Ignore
Allow
11) Tap on Allow
Need help?

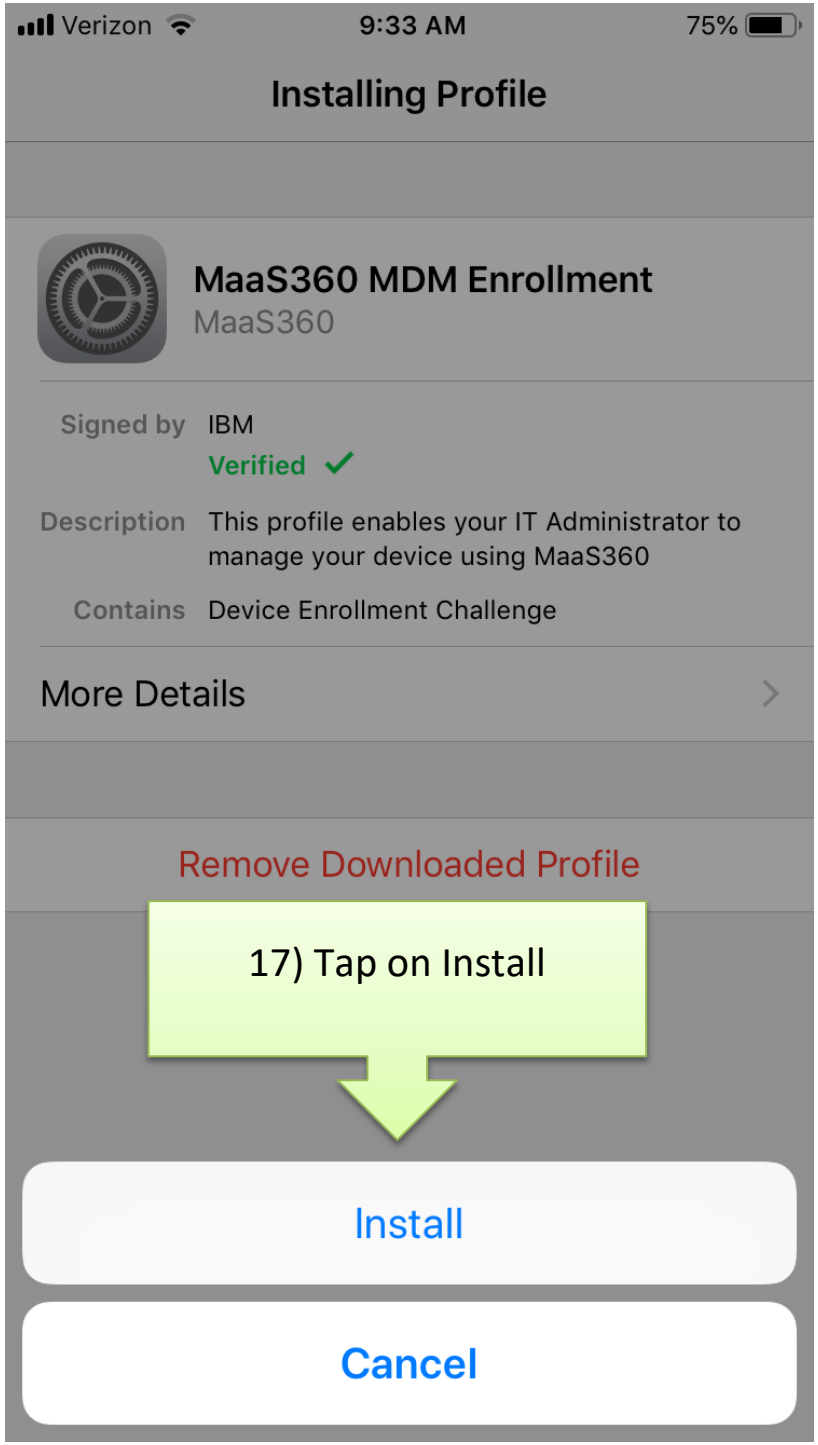

Verizon
9:32 AM
75%
e3.m.dm
UHS Unified Communications
Profile Download Complete
Please go to Settings > Install Downloaded Profile and install the "MaaS360 MDM Enrollment" profile to complete enrollment.
Once downloaded, the profile will expire in few minutes. If expired, please go through enrollment again.
Profile Downloaded
Review the profile in Settings app if you want to install it.
Close
12) Tap on Close and then go back to the home screen
Need help?

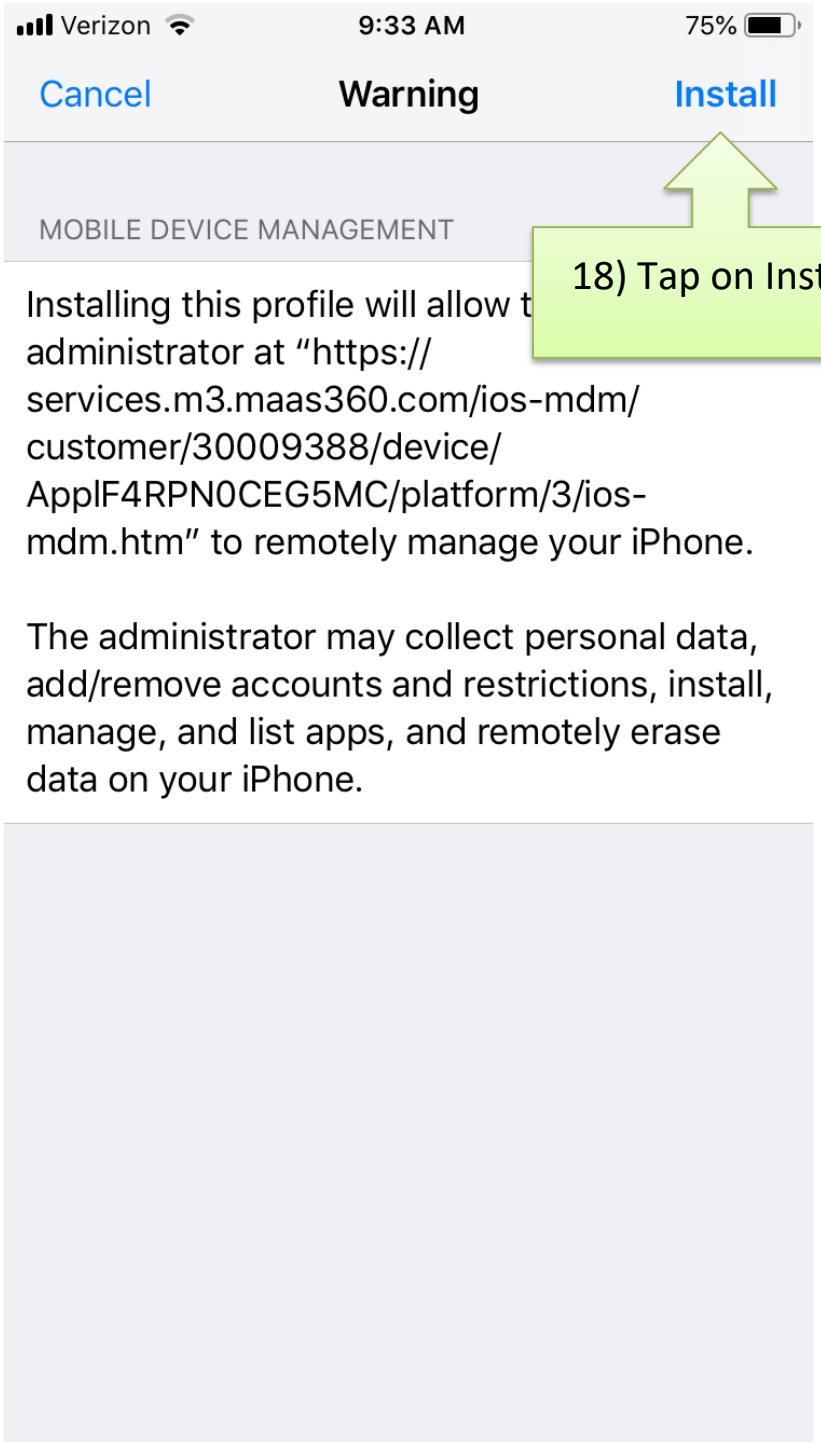
Verizon
9:34 AM
75%
Utilities
Settings
App Store
iTunes Store
Music
Podcasts
TV
Files
13) Tap on Settings

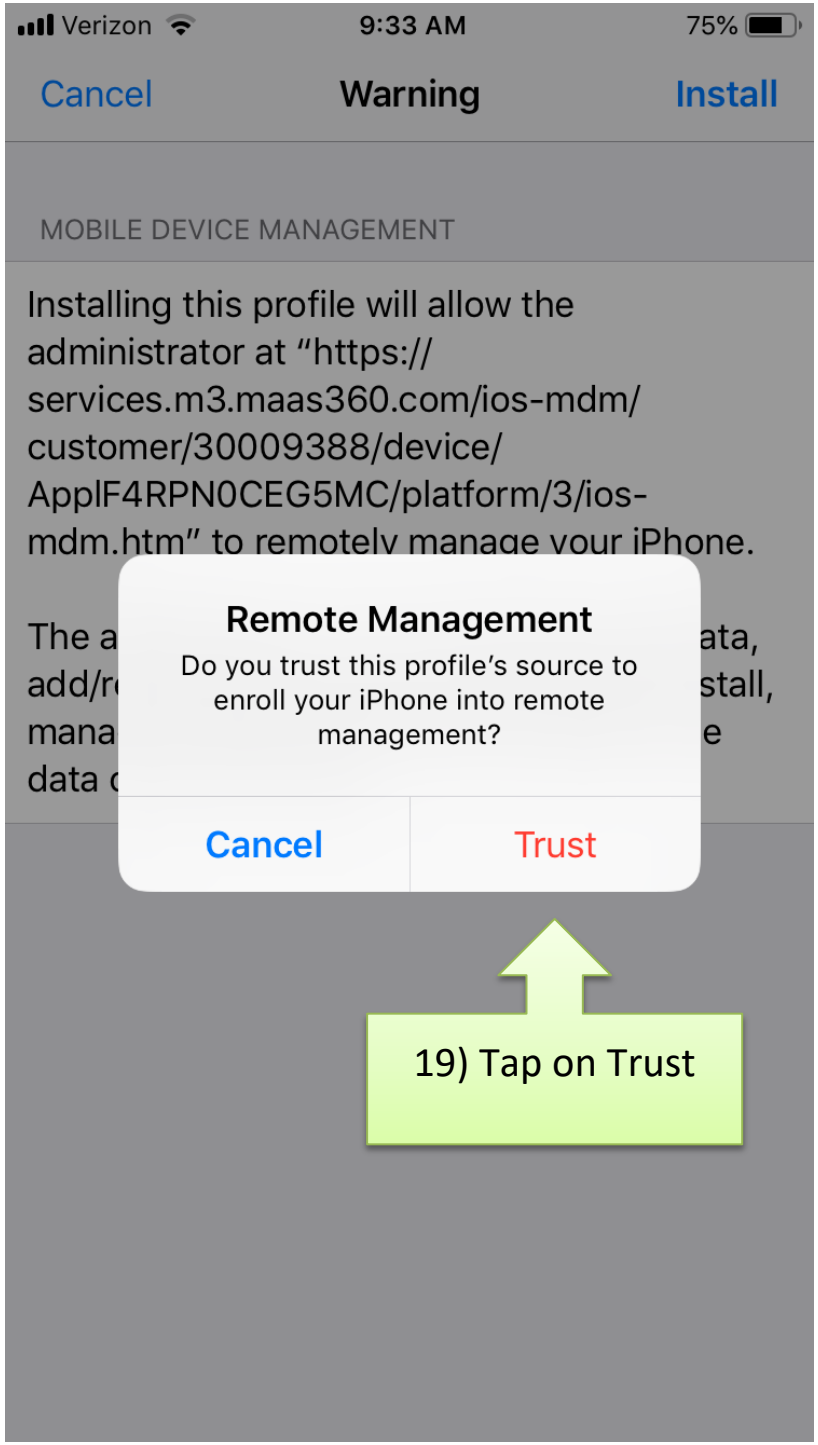

Settings
Search
eus
, iTunes & App Store
14) Tap on Profile Downloaded
Profile Downloaded

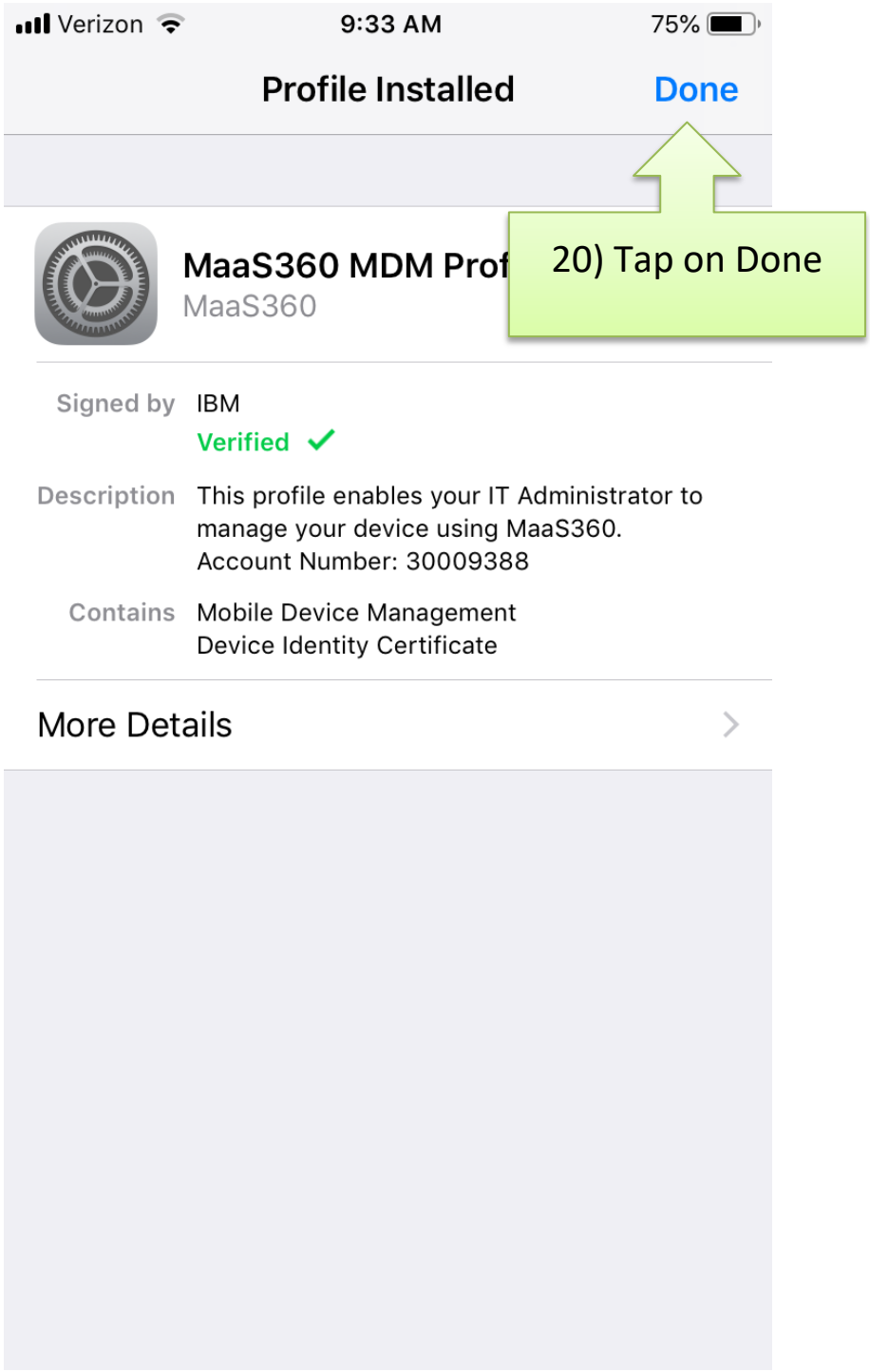

Verizon
9:32 AM
75%
Cancel
15) Tap on Install
Install
MaaS360 MDM Enrollment
MaaS360
Signed by
IBM
Verified
Description
This profile enables your IT Administrator to manage your device using MaaS360
Contains
Device Enrollment Challenge
More Details
Remove Downloaded Profile

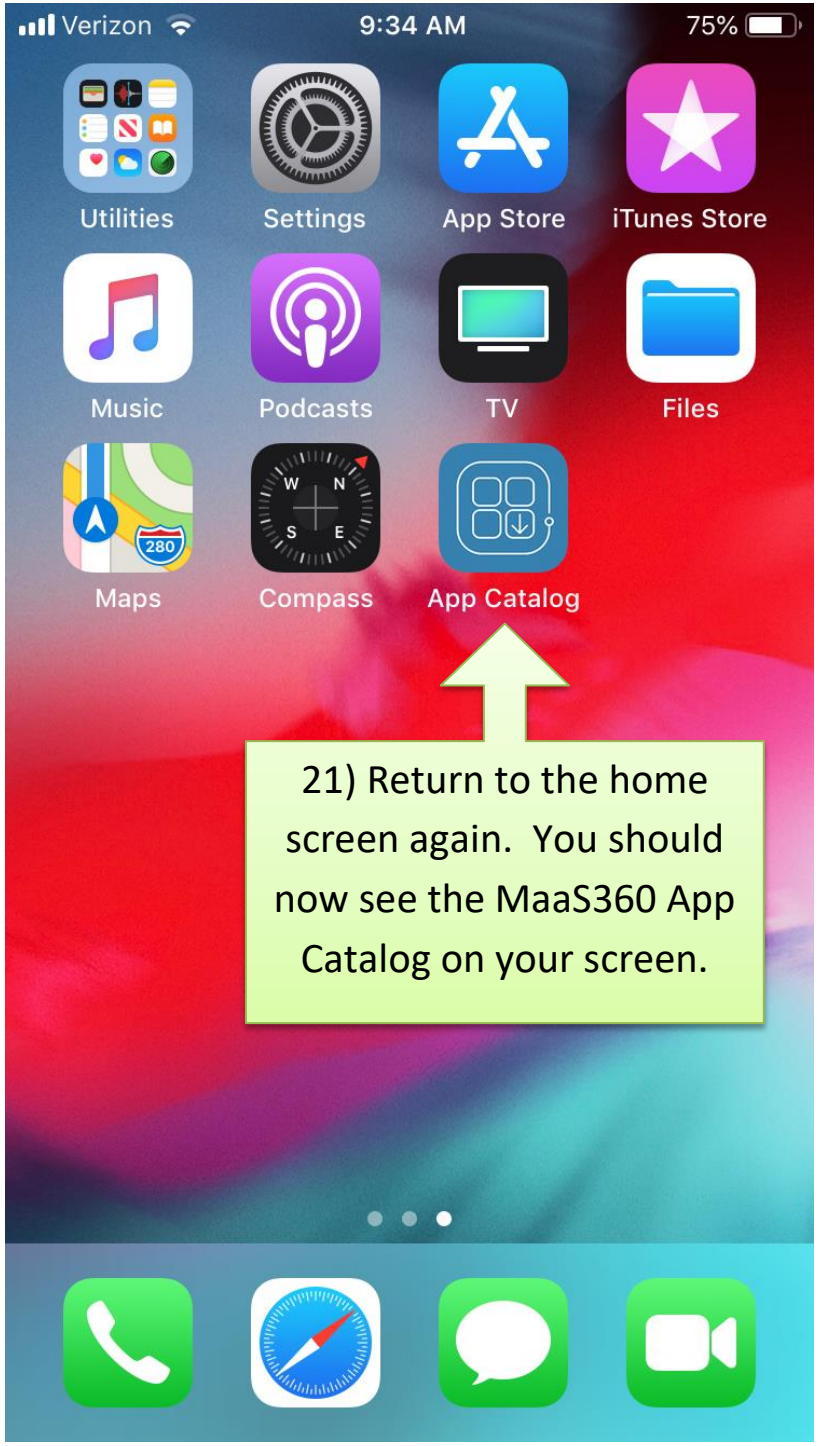
Verizon
9:33 AM
75%
Enter Passcode
Cancel
Enter your passcode
16) Enter your Device passcode
1
2 ABC
3 DEF
4 GHI
5 JKL
6 MNO
7 PQRS
8 TUV
9 WXYZ
0

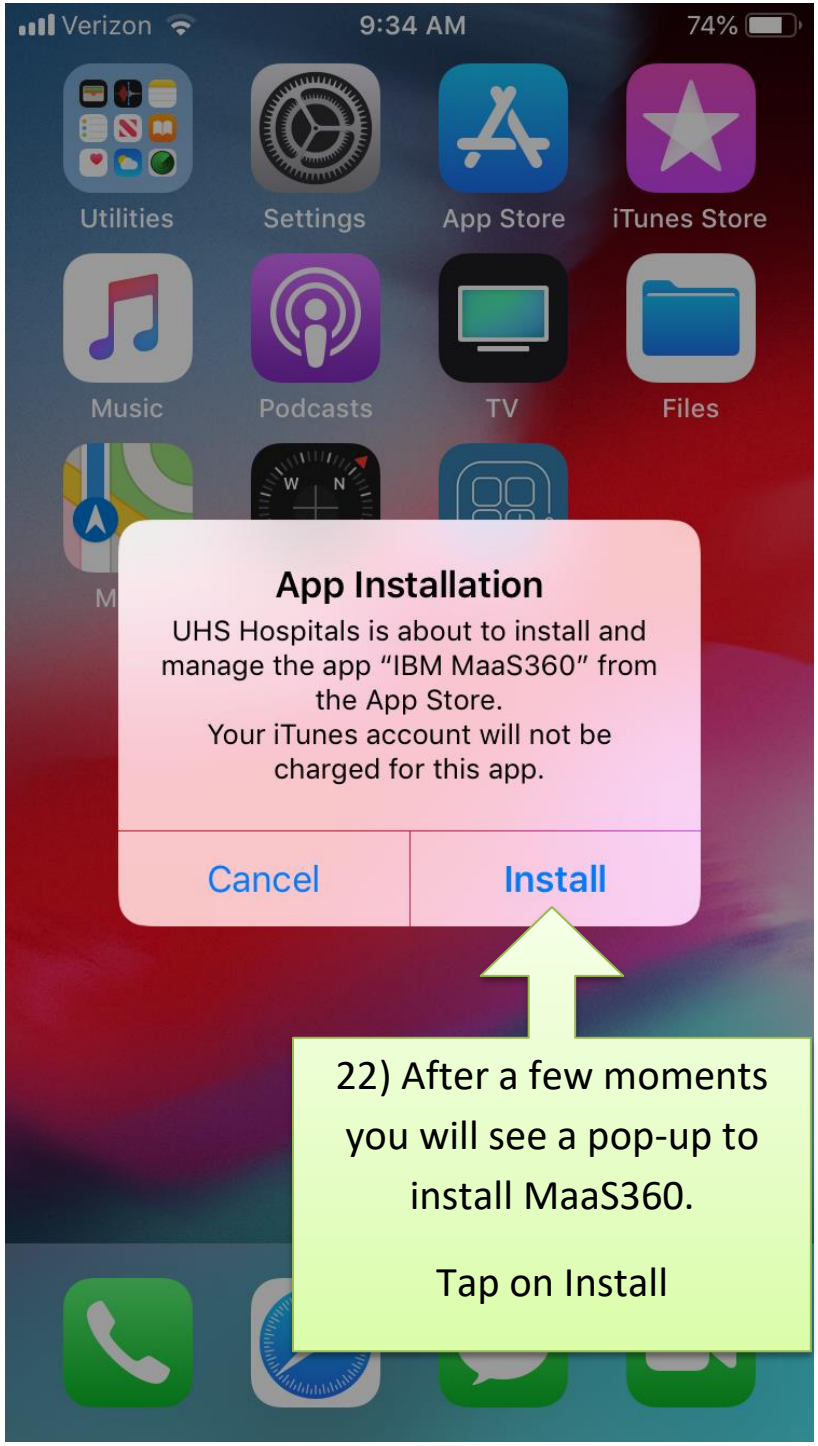

Verizon
9:33 AM
75%
Installing Profile
MaaS360 MDM Enrollment
MaaS360
Signed by IBM
Verified
Description This profile enables your IT Administrator to manage your device using MaaS360
Contains Device Enrollment Challenge
More Details
Remove Downloaded Profile
17) Tap on Install
Install
Cancel

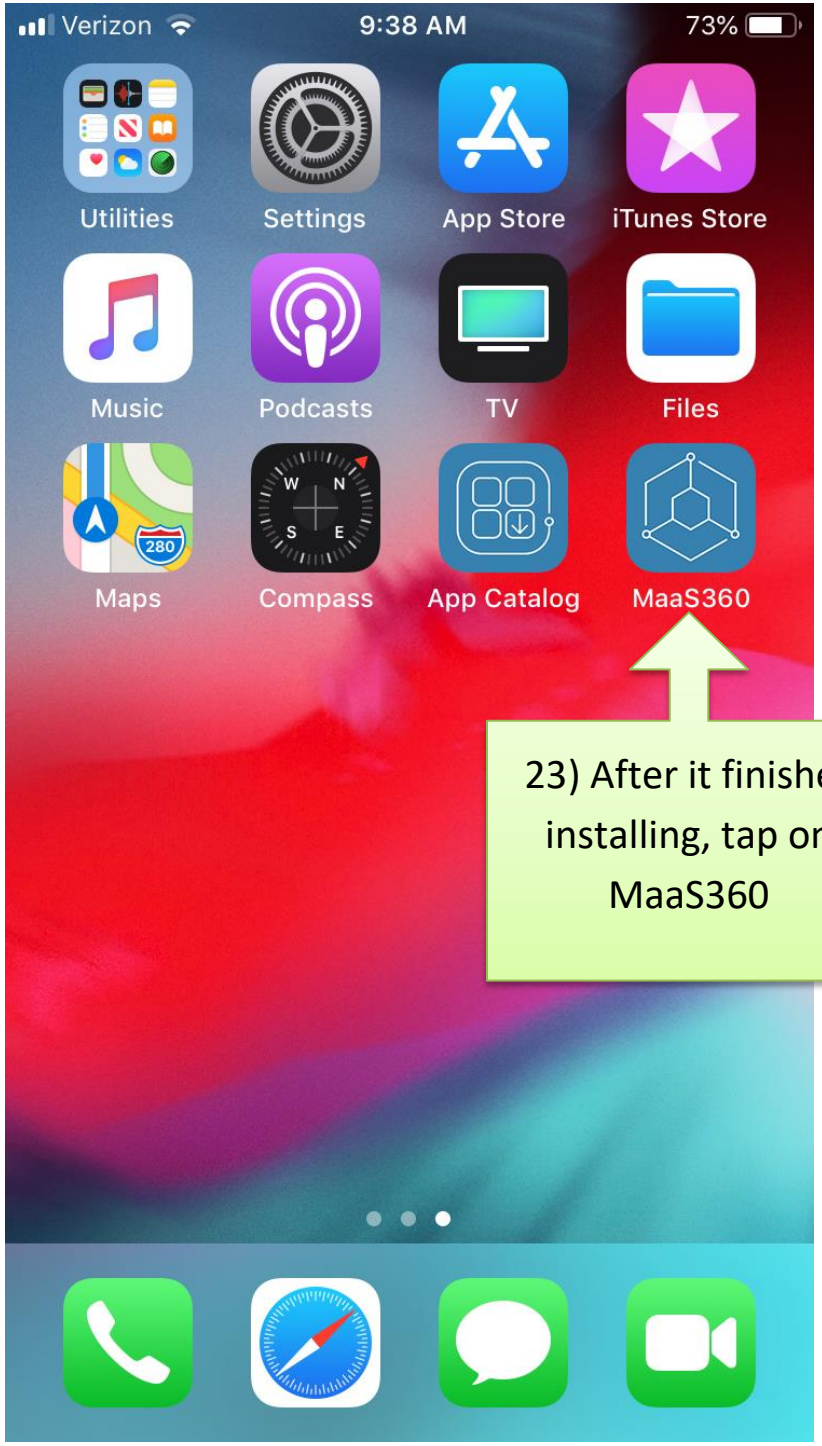

Verizon
9:33 AM
75%
Cancel
Warning
Install
MOBILE DEVICE MANAGEMENT
18) Tap on Install
Installing this profile will allow t
administrator at "https://
services.m3.maas360.com/ios-mdm/
customer/30009388/device/
AppIF4RPN0CEG5MC/platform/3/ios-
mdm.htm" to remotely manage your iPhone.
The administrator may collect personal data, add/remove accounts and restrictions, install, manage, and list apps, and remotely erase data on your iPhone.

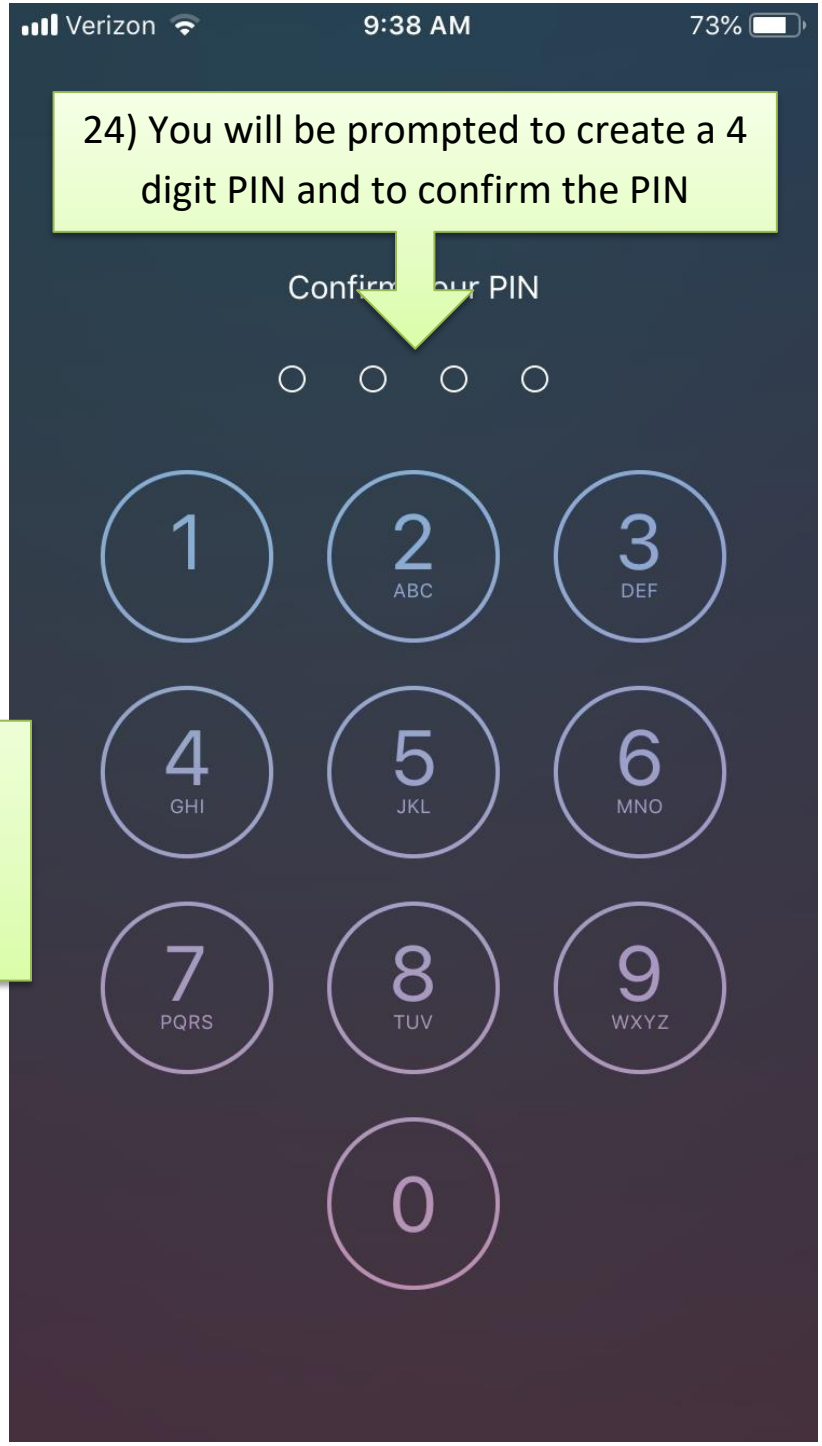

Verizon
9:33 AM
75%
Cancel
Warning
Install
MOBILE DEVICE MANAGEMENT
Installing this profile will allow the administrator at "https://services.m3.maas360.com/ios-mdm/customer/30009388/device/ApplF4RPN0CEG5MC/platform/3/ios-mdm.htm" to remotely manage your iPhone.
Remote Management
Do you trust this profile's source to enroll your iPhone into remote management?
Cancel
Trust
19) Tap on Trust

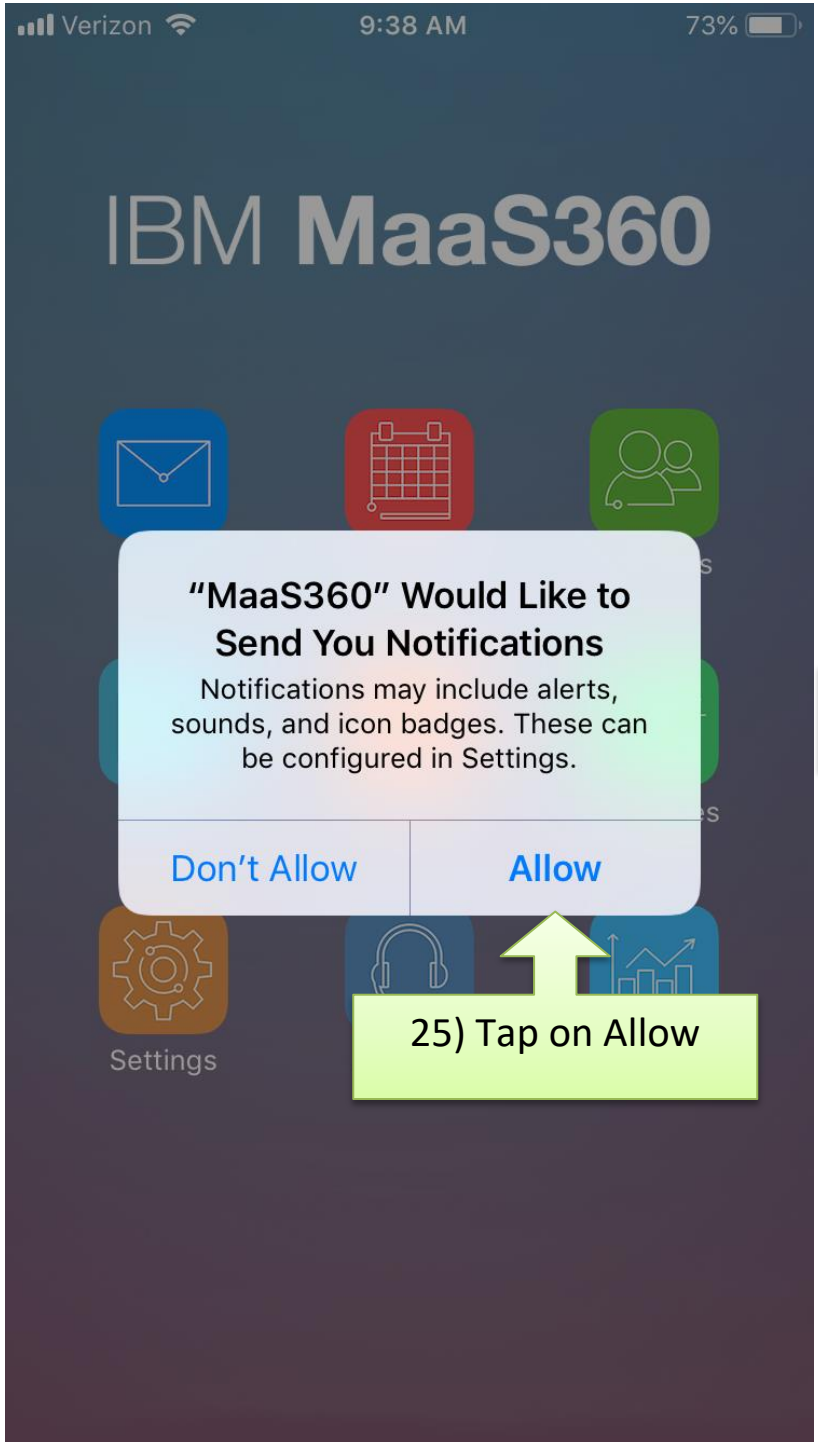

Verizon
9:33 AM
75%
Profile Installed
Done
20) Tap on Done
MaaS360 MDM Prof
MaaS360
Signed by IBM
Verified
Description This profile enables your IT Administrator to manage your device using MaaS360.
Account Number: 30009388
Contains Mobile Device Management
Device Identity Certificate
More Details

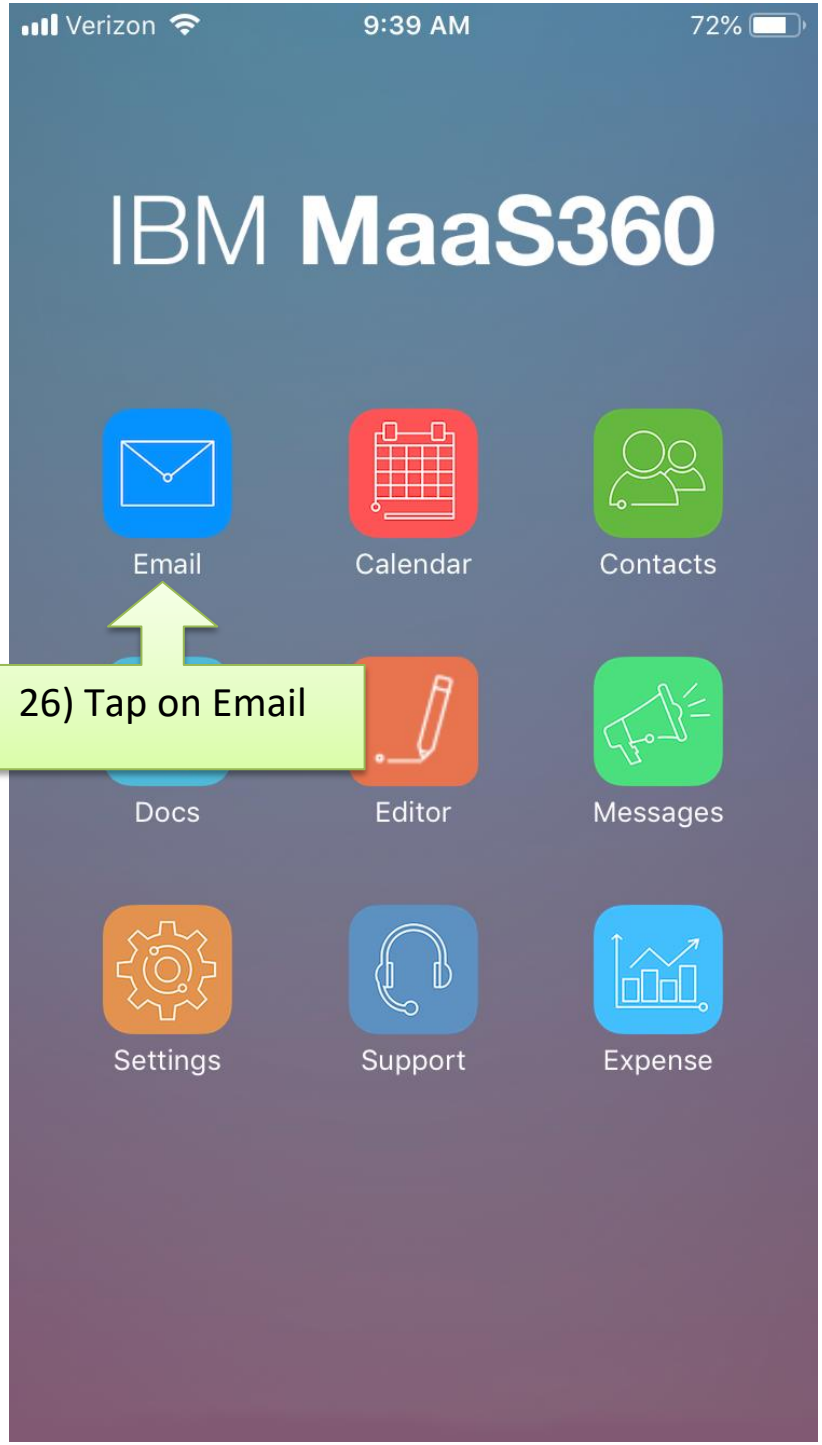

Verizon
9:34 AM
75%
Utilities
Settings
App Store
iTunes Store
Music
Podcasts
TV
Files
Maps
Compass
App Catalog
21) Return to the home screen again. You should now see the MaaS360 App Catalog on your screen.

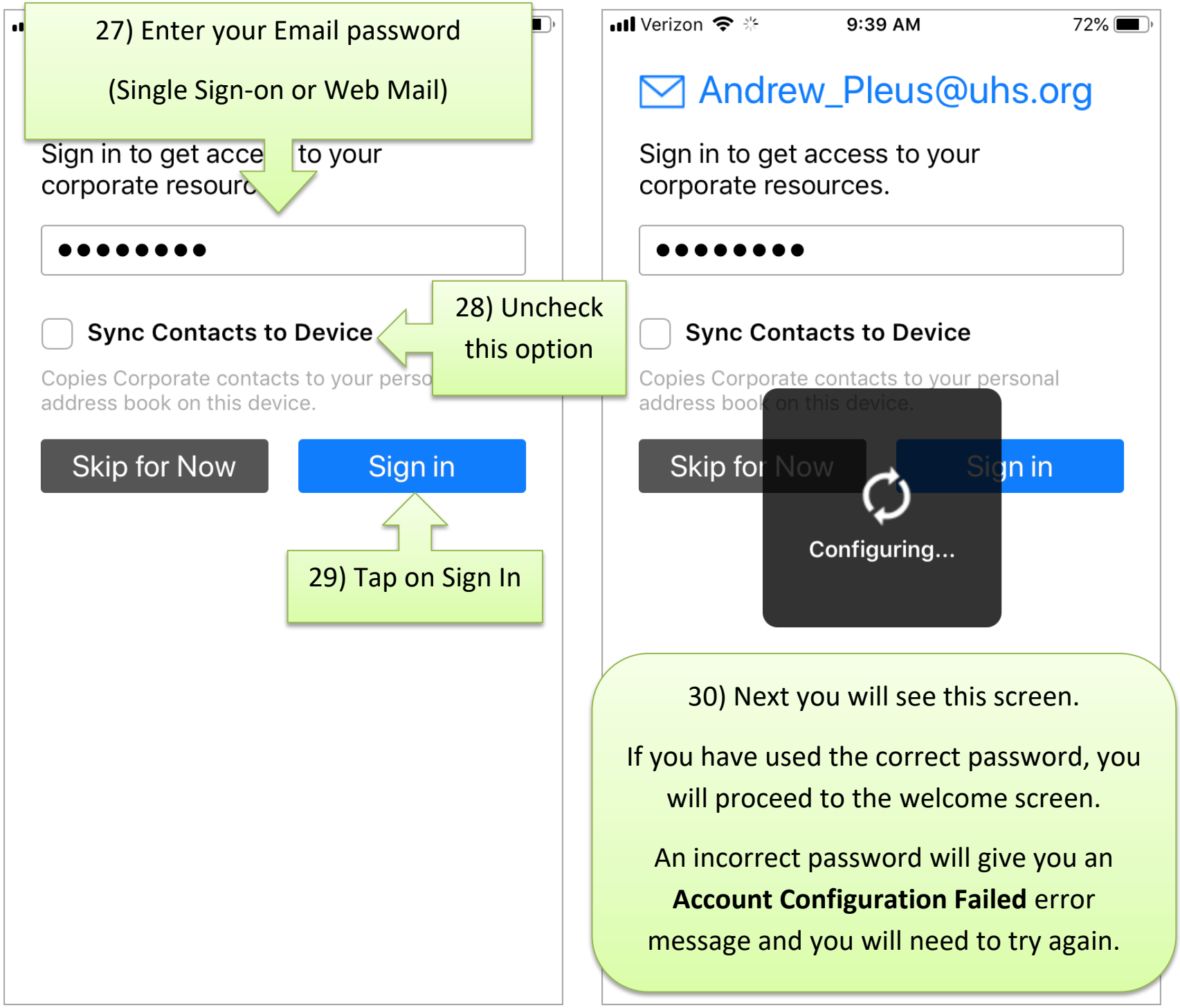

Verizon
9:34 AM
74%
Utilities
Settings
App Store
iTunes Store
Music
Podcasts
TV
Files
App Installation
UHS Hospitals is about to install and manage the app "IBM MaaS360" from the App Store.
Your iTunes account will not be charged for this app.
Cancel
Install
22) After a few moments you will see a pop-up to install MaaS360.
Tap on Install

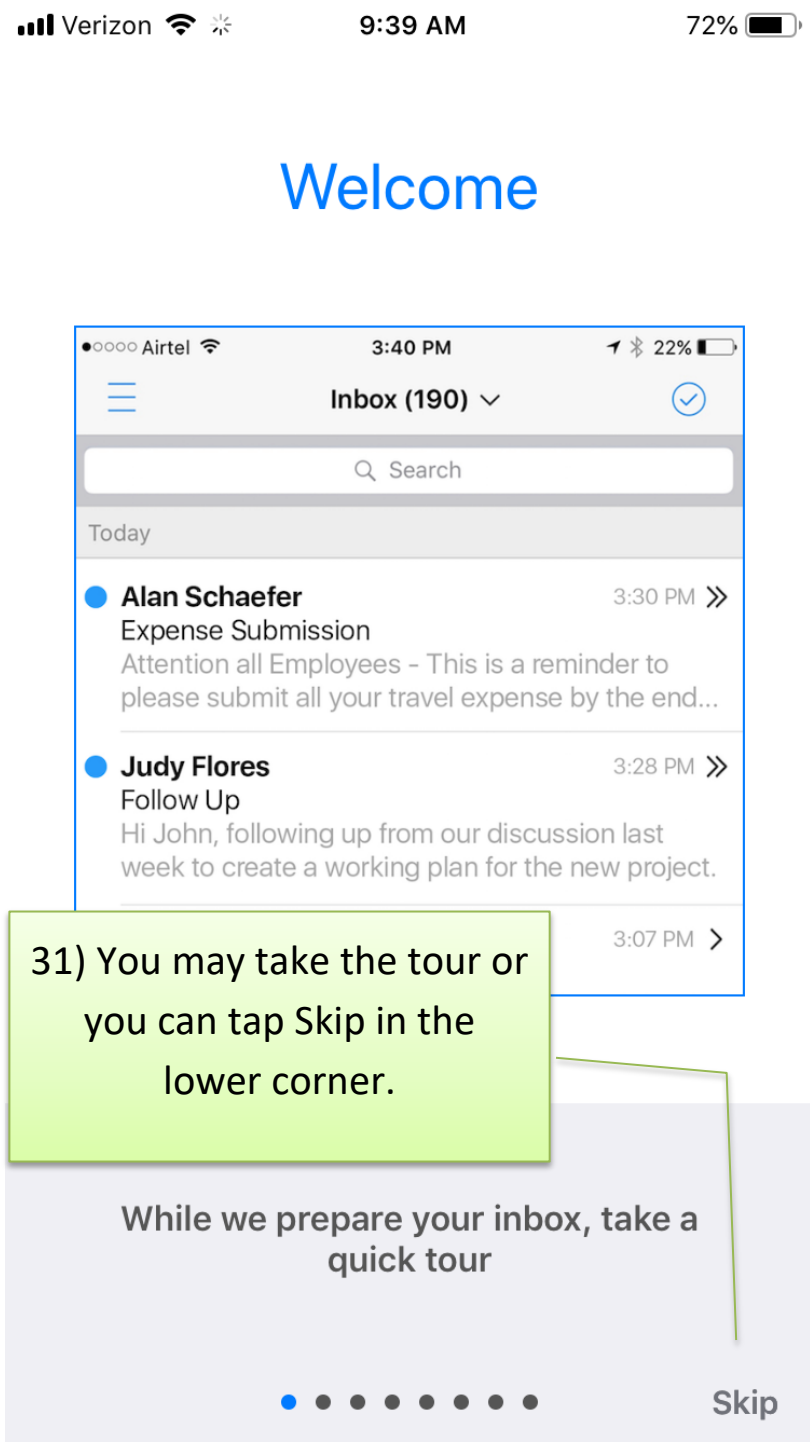

Verizon
9:38 AM
73%
Utilities
Settings
App Store
iTunes Store
Music
Podcasts
TV
Files
Maps
Compass
App Catalog
MaaS360
23) After it finishes installing, tap on MaaS360

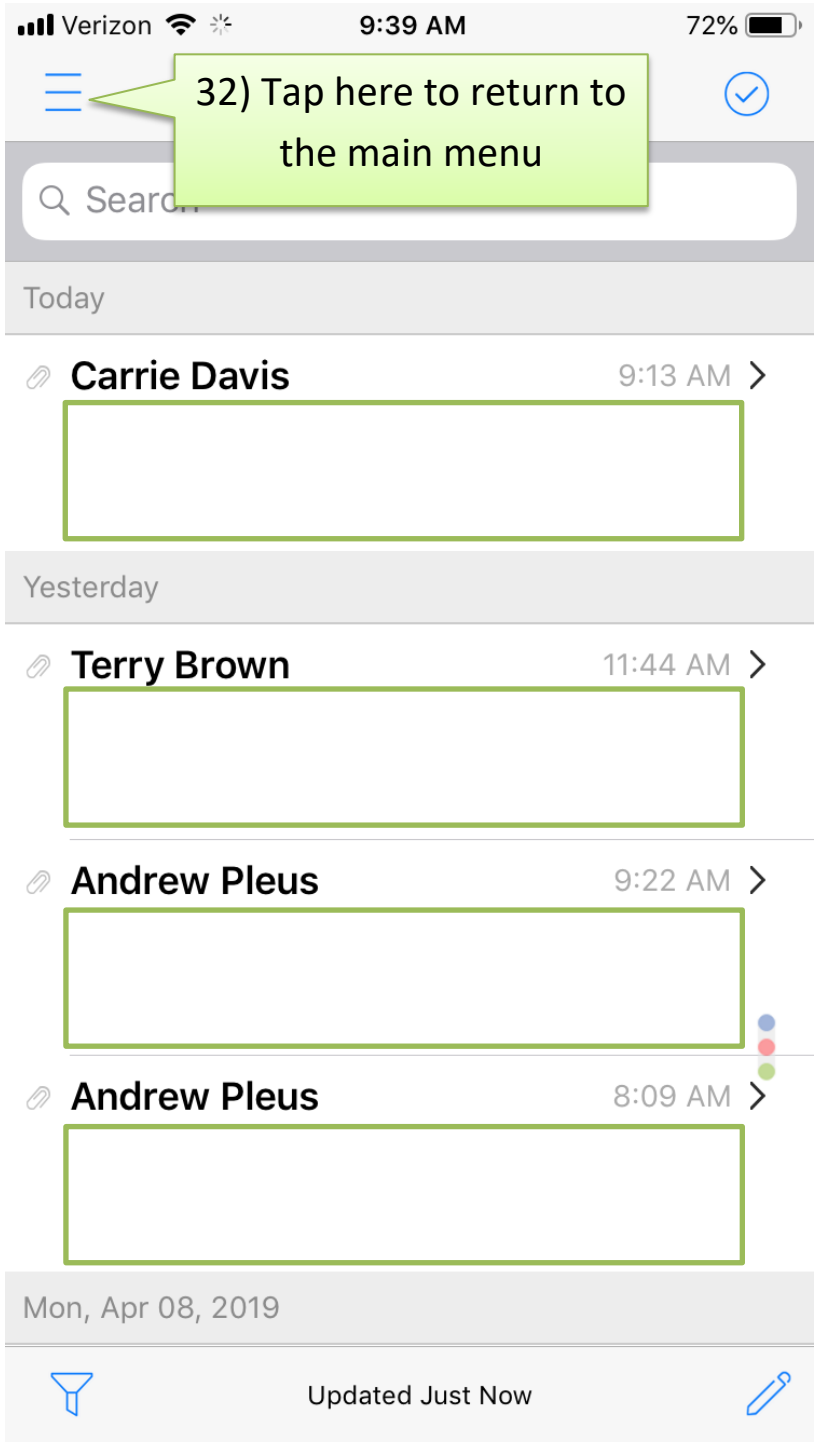

Verizon
9:38 AM
73%
24) You will be prompted to create a 4 digit PIN and to confirm the PIN
1
2 ABC
3 DEF
4 GHI
5 JKL
6 MNO
7 PQRS
8 TUV
9 WXYZ
0

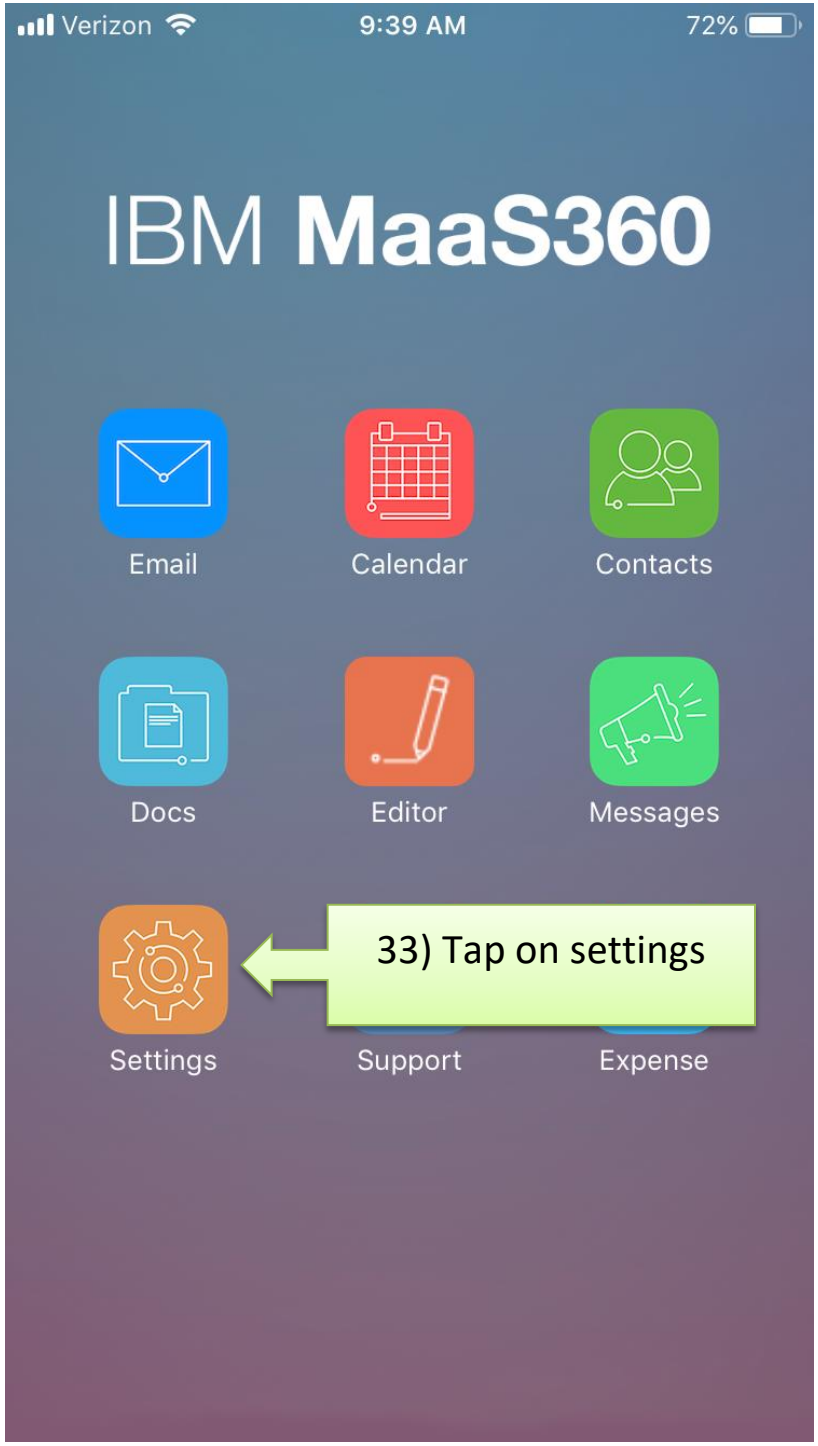

Verizon
9:38 AM
73%
IBM MaaS360
"MaaS360" Would Like to Send You Notifications
Notifications may include alerts, sounds, and icon badges. These can be configured in Settings.
Don't Allow
Allow
Settings
25) Tap on Allow

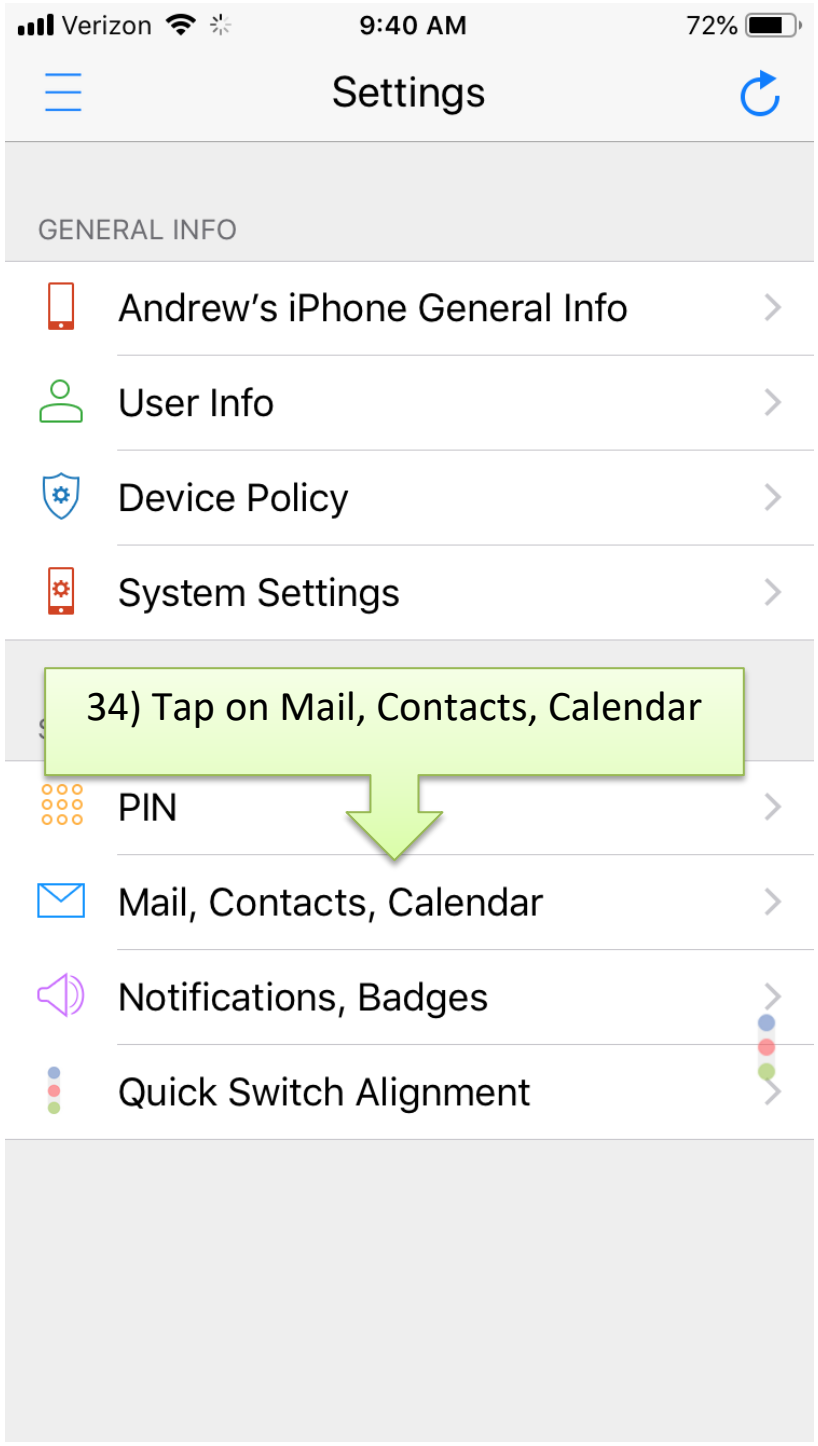

Verizon
9:39 AM
72%
IBM MaaS360
Email
Calendar
Contacts
26) Tap on Email
Docs
Editor
Messages
Settings
Support
Expense

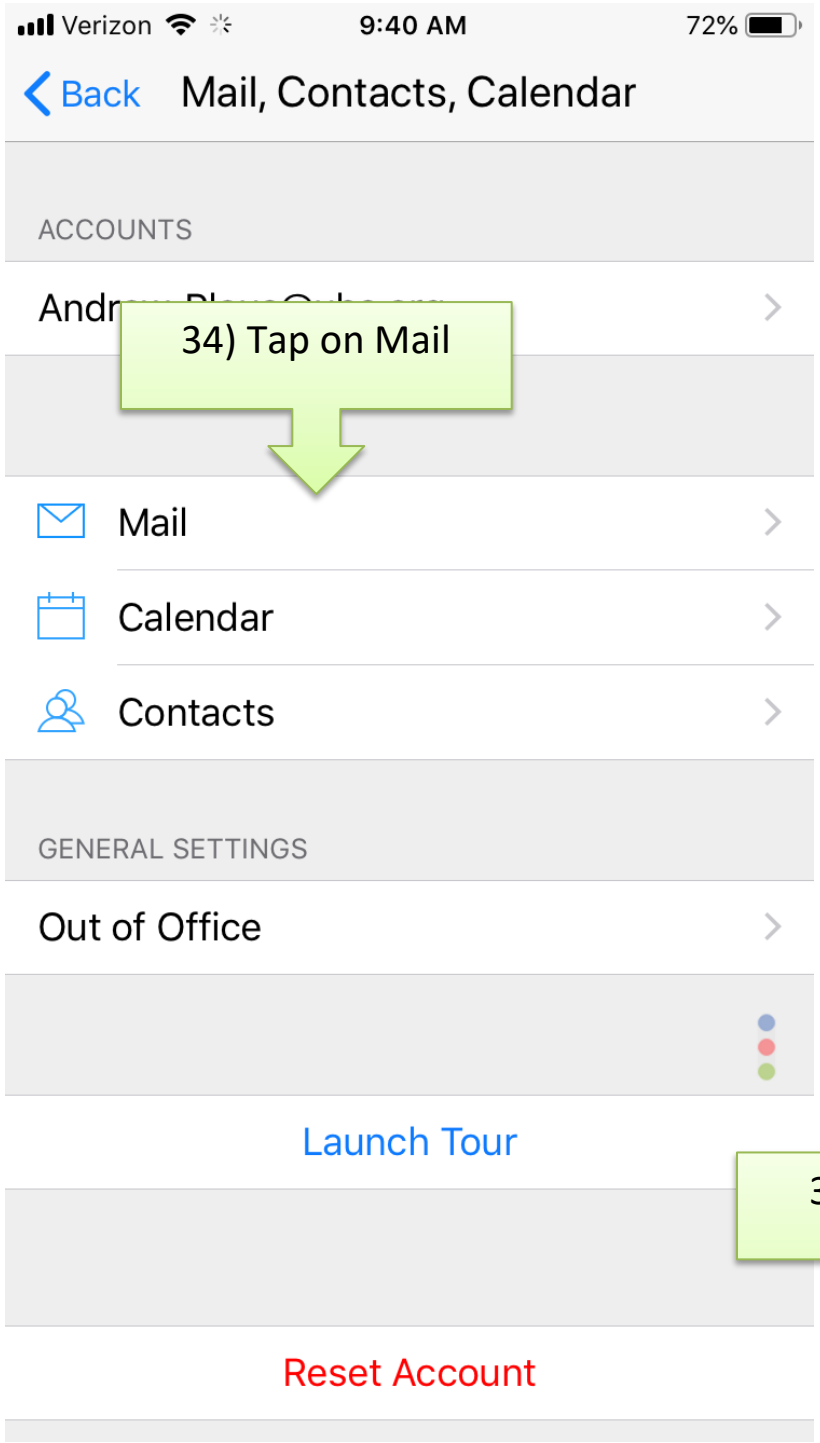

27) Enter your Email password
(Single Sign-on or Web Mail)
Sign in to get acce to your
corporate resourc
Sync Contacts to Device
Copies Corporate contacts to your perso
address book on this device.
28) Uncheck this option
Skip for Now
Sign in
29) Tap on Sign In
Verizon
9:39 AM
72%
Andrew_Pleus@uhs.org
Sign in to get access to your
corporate resources.
Sync Contacts to Device
Copies Corporate contacts to your personal
address book on this device.
Skip for Now
Sign in
Configuring...
30) Next you will see this screen.
If you have used the correct password, you will proceed to the welcome screen.
An incorrect password will give you an **Account Configuration Failed** error message and you will need to try again.

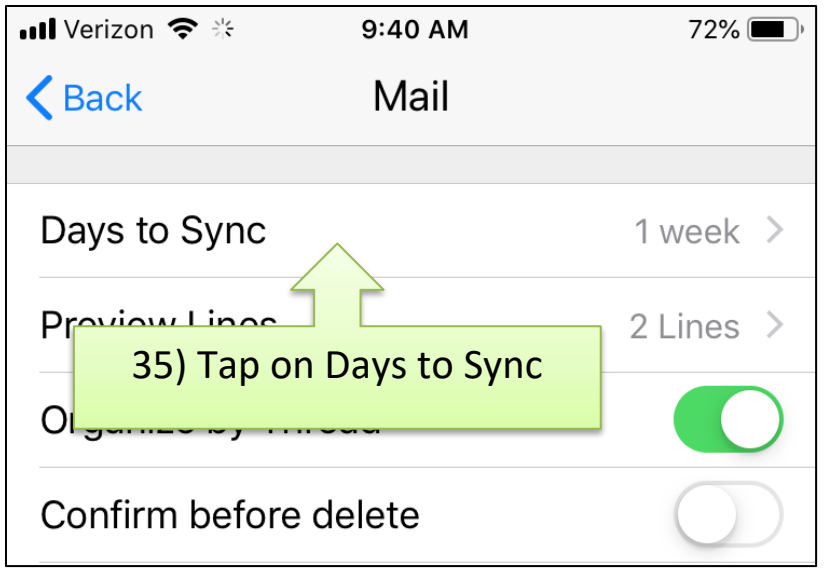

Verizon
9:39 AM
72%
Welcome
Airtel
3:40 PM
22%
Inbox (190)
Search
Today
Alan Schaefer
3:30 PM
Expense Submission
Attention all Employees - This is a reminder to please submit all your travel expense by the end...
Judy Flores
3:28 PM
Follow Up
Hi John, following up from our discussion last week to create a working plan for the new project.
3:07 PM
31) You may take the tour or you can tap Skip in the lower corner.
While we prepare your inbox, take a quick tour
Skip

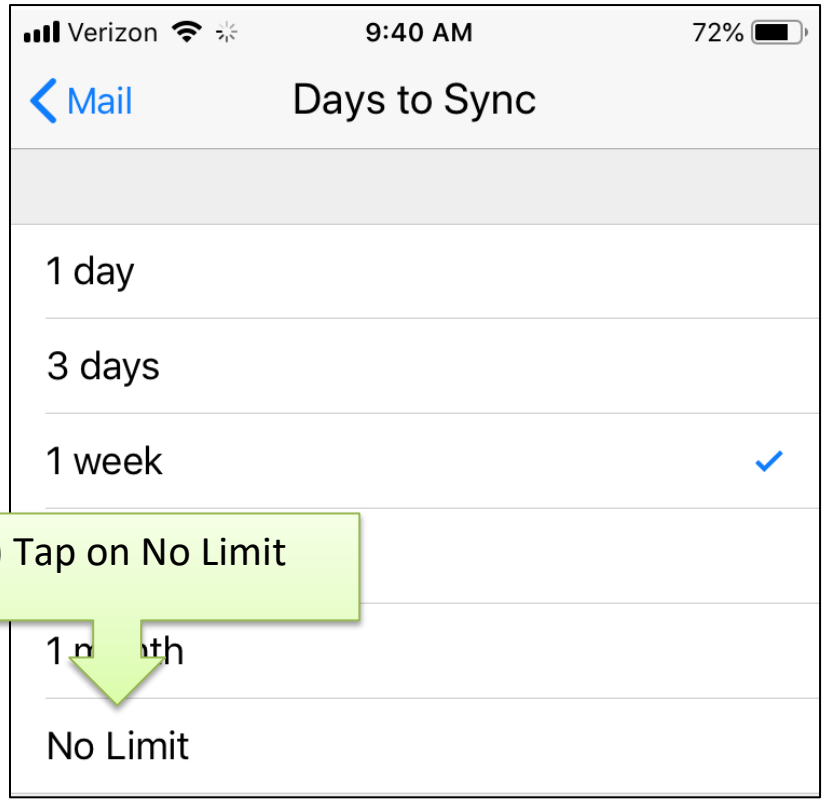

Verizon
9:39 AM
72%
32) Tap here to return to the main menu
Search
Today
Carrie Davis
9:13 AM
Yesterday
Terry Brown
11:44 AM
Andrew Pleus
9:22 AM
Andrew Pleus
8:09 AM
Mon, Apr 08, 2019
Updated Just Now

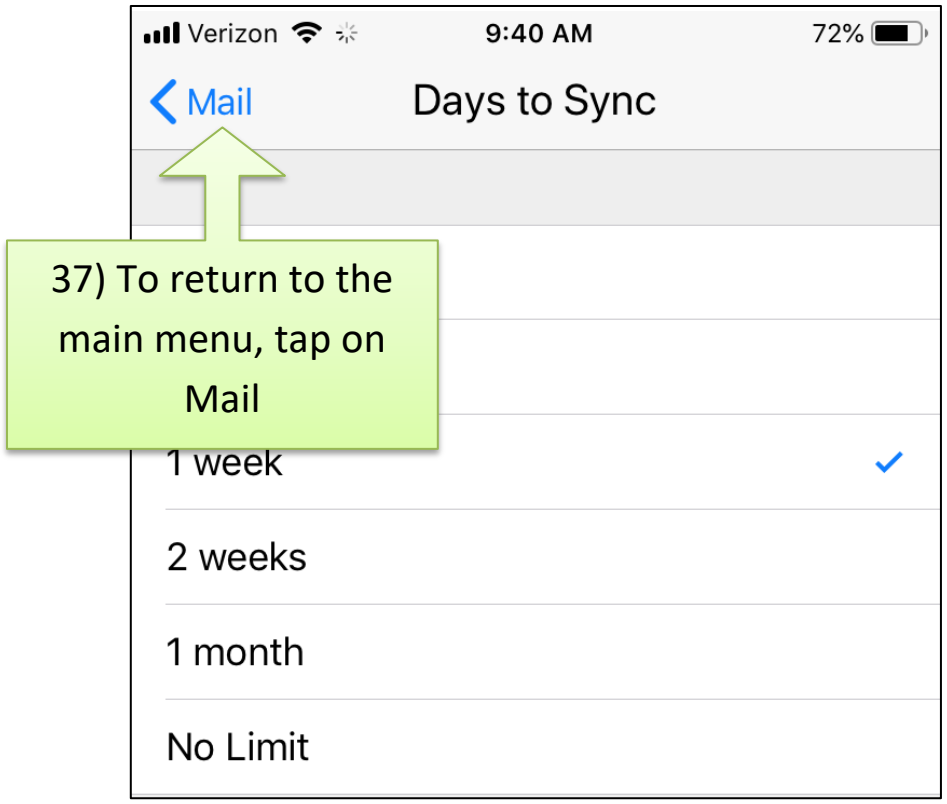

Verizon
9:39 AM
72%
IBM MaaS360
Email
Calendar
Contacts
Docs
Editor
Messages
Settings
Support
Expense
33) Tap on settings

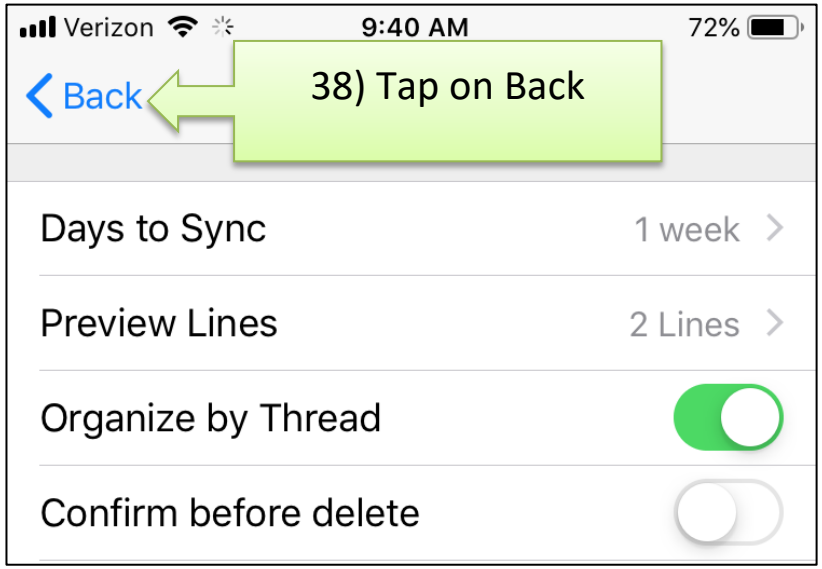

Verizon
9:40 AM
72%
Settings
GENERAL INFO
Andrew's iPhone General Info
User Info
Device Policy
System Settings
34) Tap on Mail, Contacts, Calendar
PIN
Mail, Contacts, Calendar
Notifications, Badges
Quick Switch Alignment

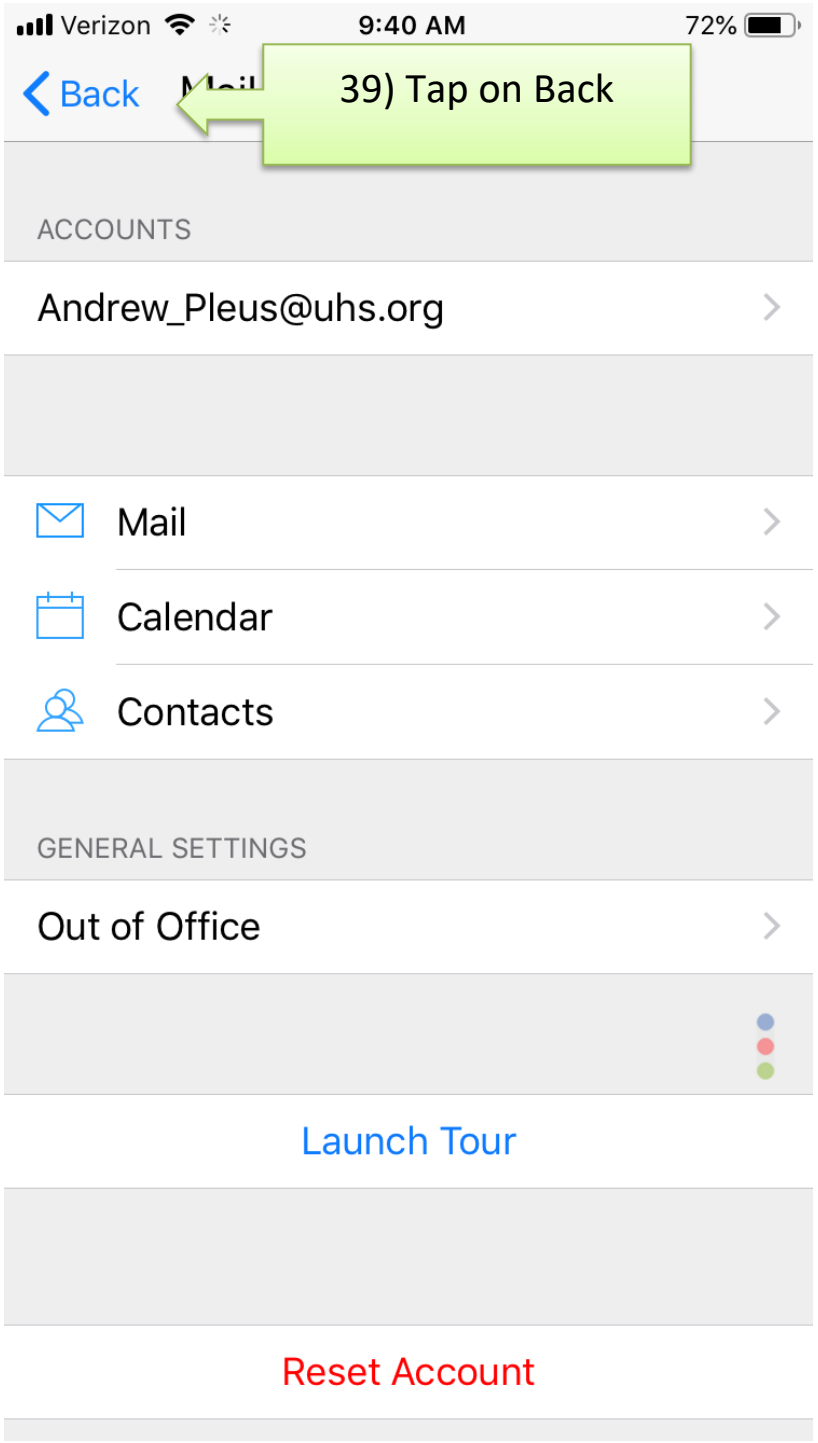

Verizon
9:40 AM
72%
Back
Mail, Contacts, Calendar
ACCOUNTS
34) Tap on Mail
Mail
Calendar
Contacts
GENERAL SETTINGS
Out of Office
Launch Tour
Reset Account

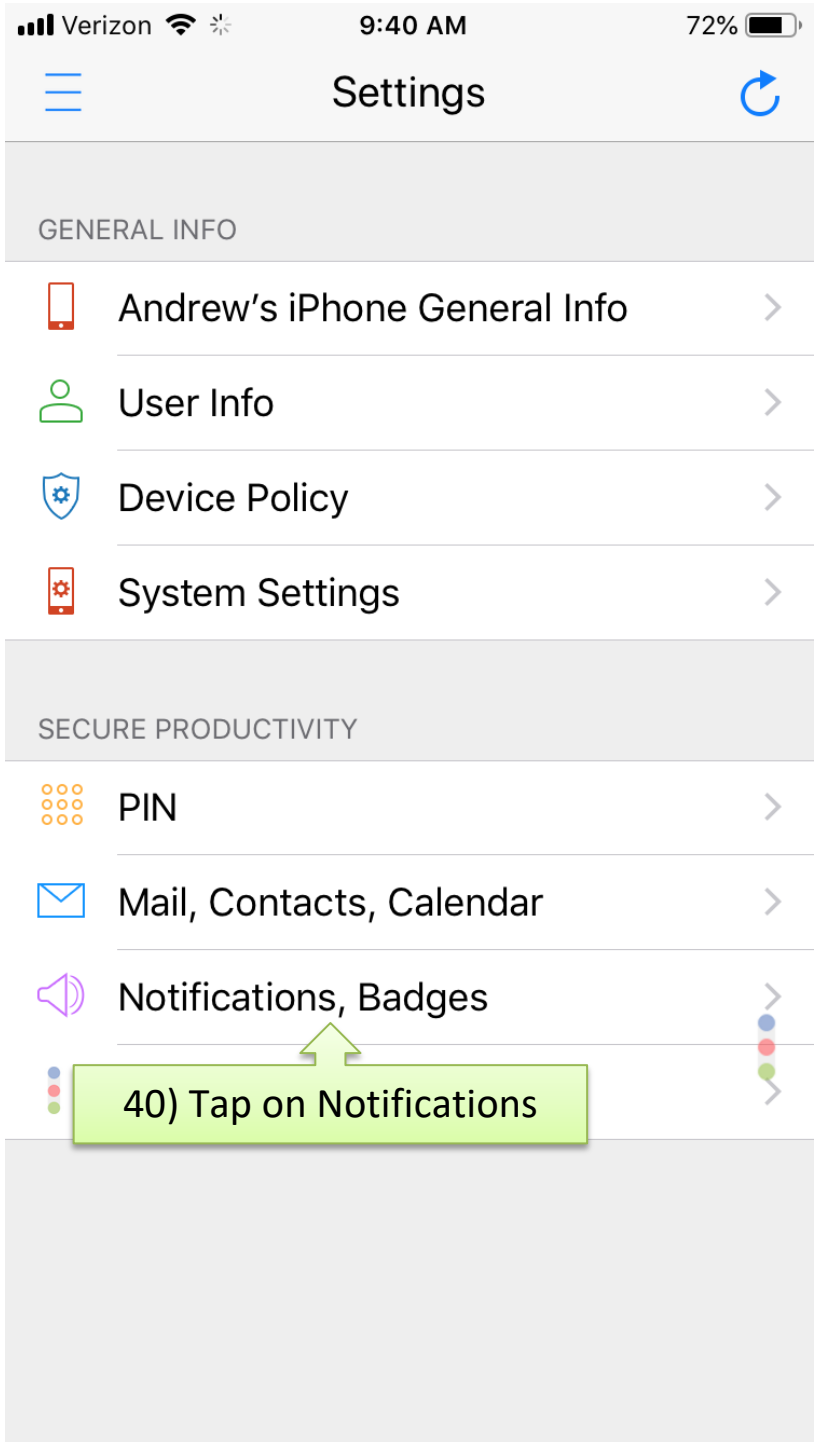

Verizon
9:40 AM
72%
Back
Mail
Days to Sync
1 week
2 Lines
35) Tap on Days to Sync
Confirm before delete

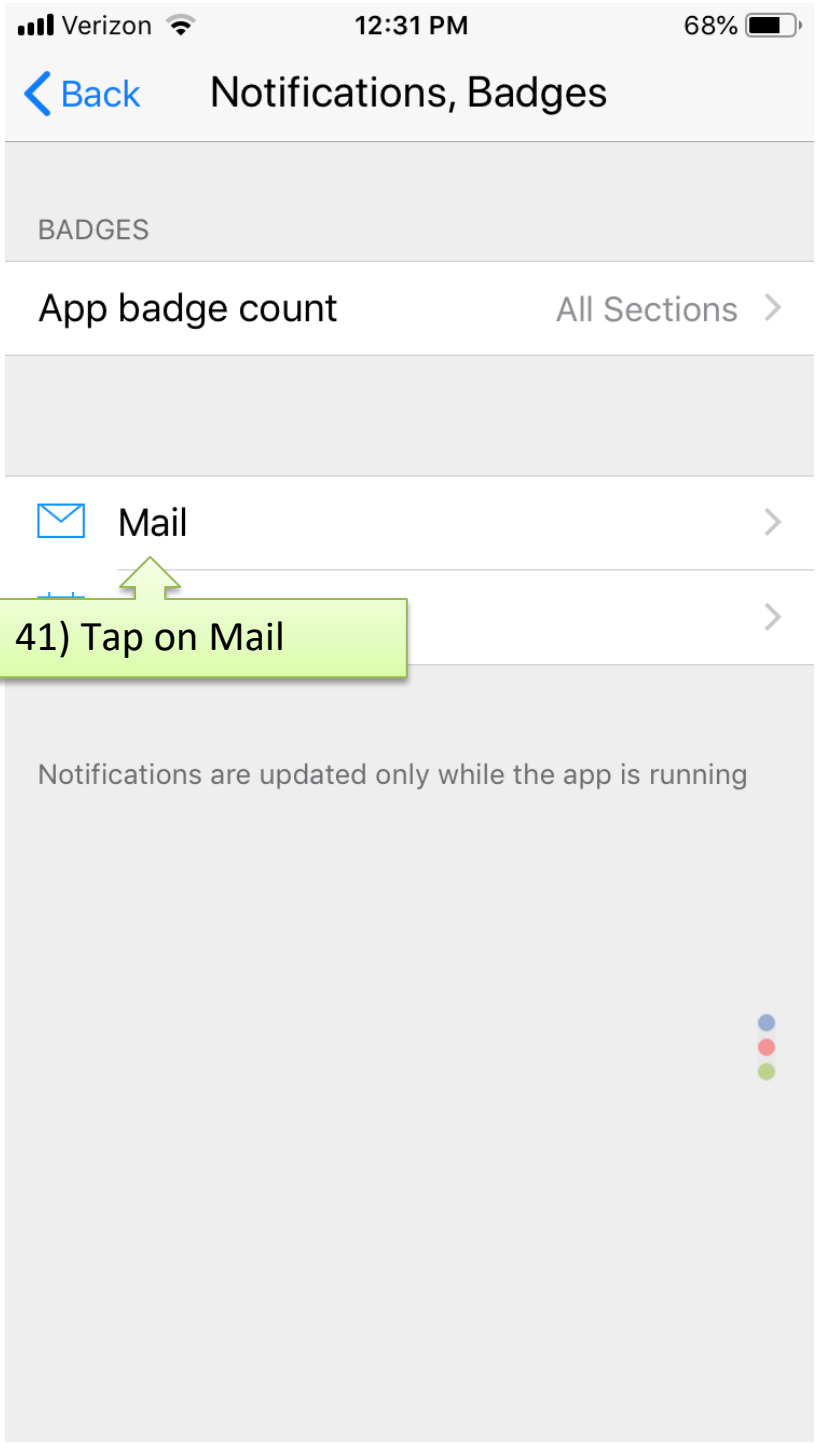

Verizon
9:40 AM
72%
Mail
Days to Sync
1 day
3 days
1 week
36) Tap on No Limit
No Limit

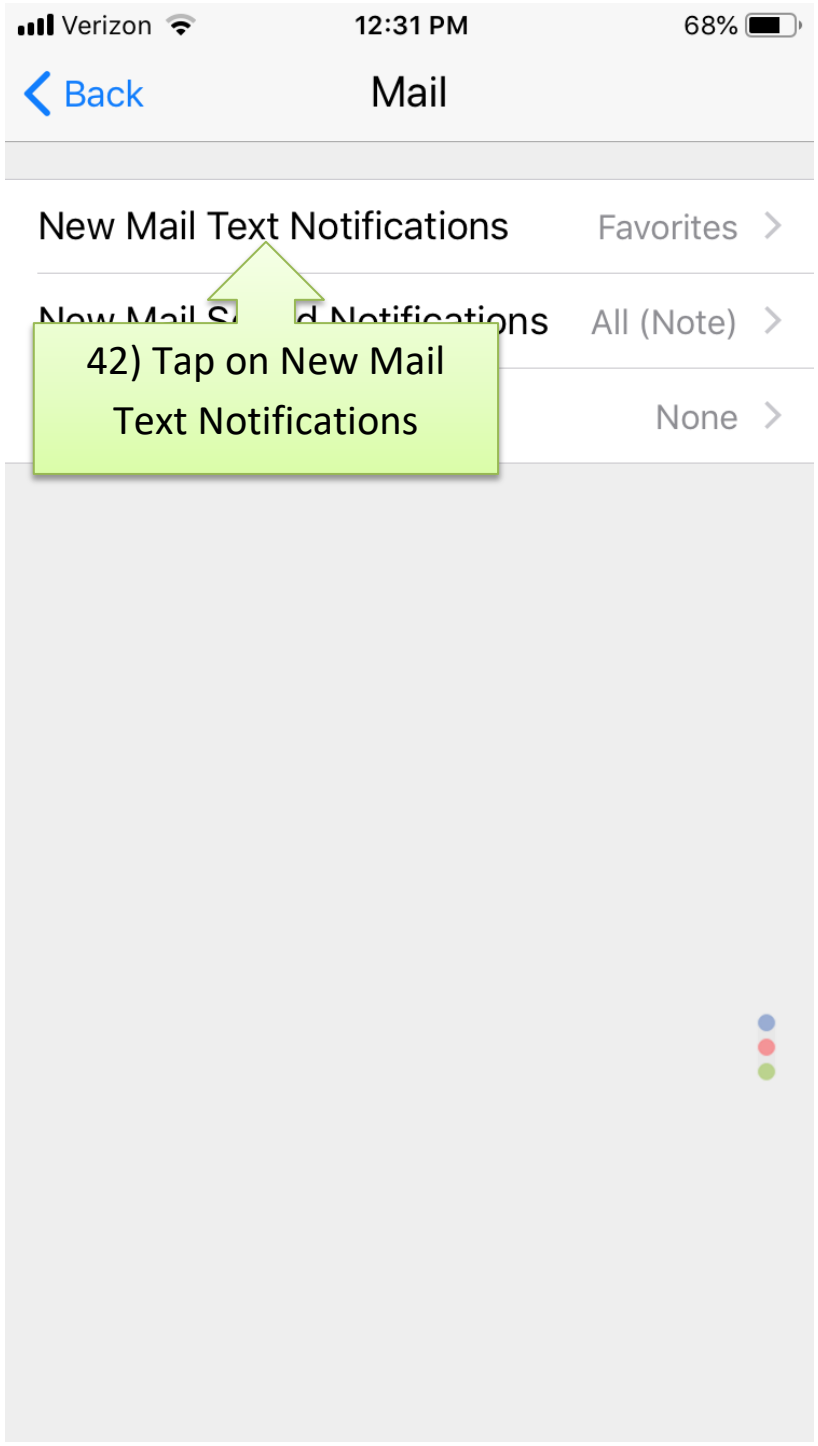

Verizon
9:40 AM
72%
Mail
Days to Sync
37) To return to the main menu, tap on Mail
1 week
2 weeks
1 month
No Limit

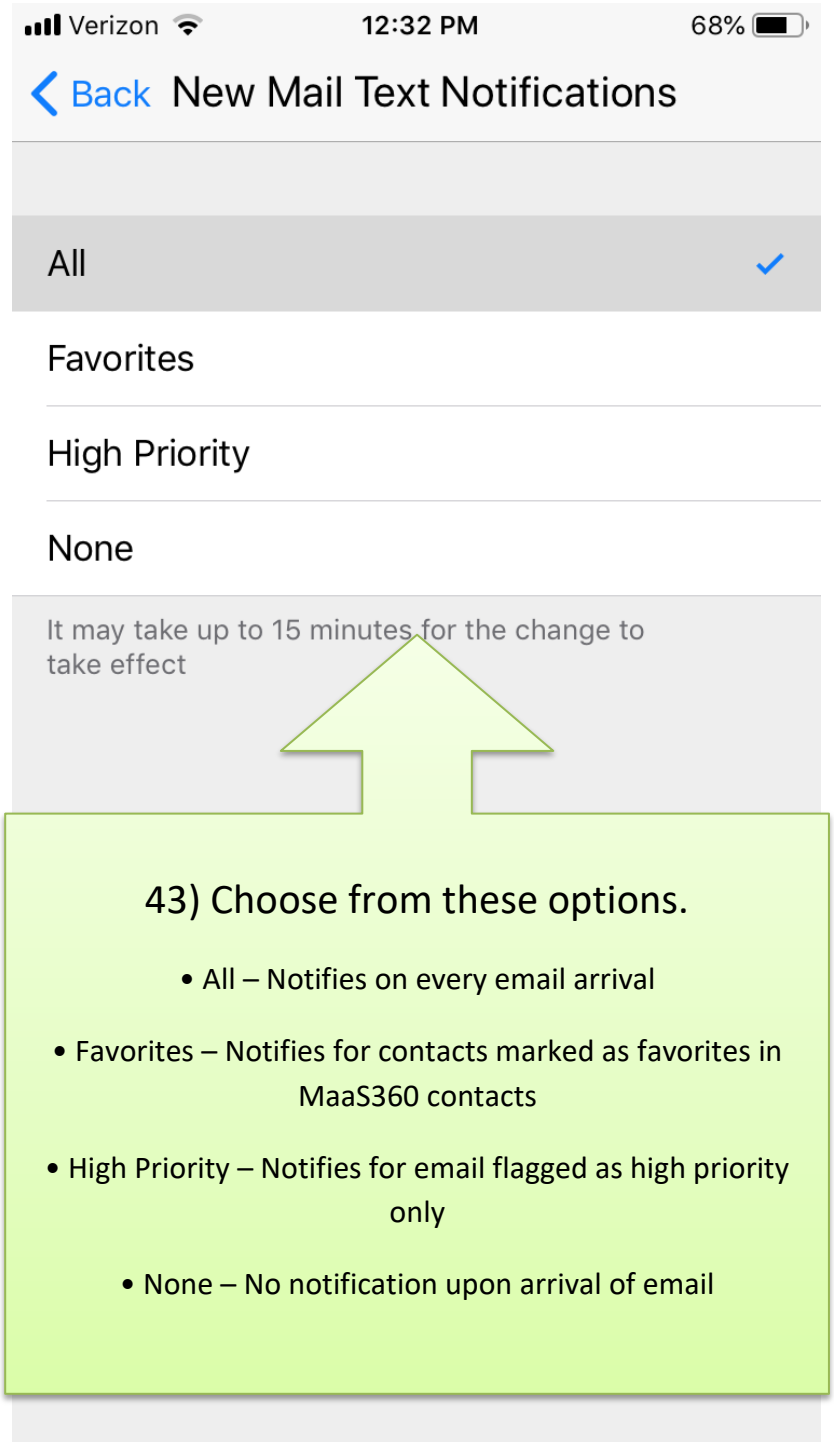

Verizon
9:40 AM
72%
Back
38) Tap on Back
Days to Sync
1 week
Preview Lines
2 Lines
Organize by Thread
Confirm before delete

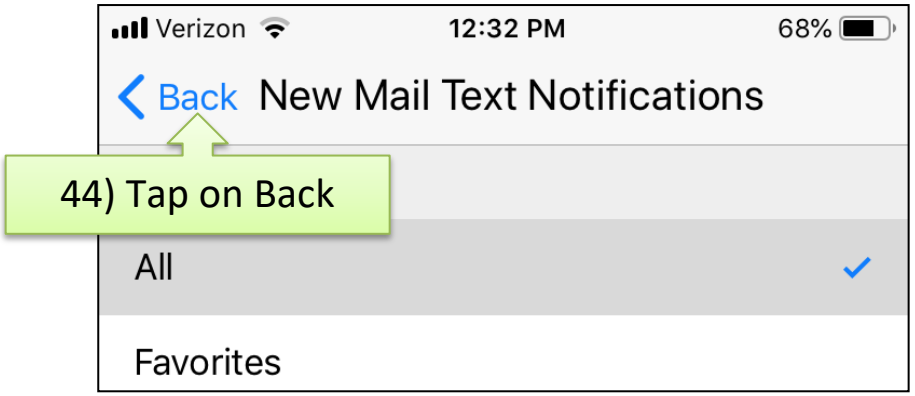

Verizon
9:40 AM
72%
Back
39) Tap on Back
ACCOUNTS
Andrew_Pleus@uhs.org
Mail
Calendar
Contacts
GENERAL SETTINGS
Out of Office
Launch Tour
Reset Account


Verizon
9:40 AM
72%
Settings
GENERAL INFO
Andrew's iPhone General Info
User Info
Device Policy
System Settings
SECURE PRODUCTIVITY
PIN
Mail, Contacts, Calendar
Notifications, Badges
40) Tap on Notifications

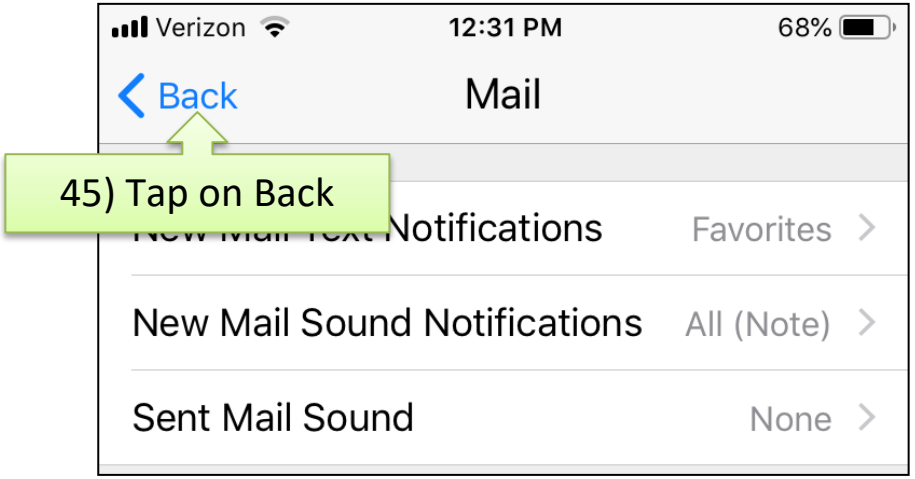

Verizon
12:31 PM
68%
Back
Notifications, Badges
BADGES
App badge count
All Sections
Mail
41) Tap on Mail
Notifications are updated only while the app is running


Verizon
12:31 PM
68%
Back
Mail
New Mail Text Notifications
Favorites
All (Note)
None
42) Tap on New Mail Text Notifications

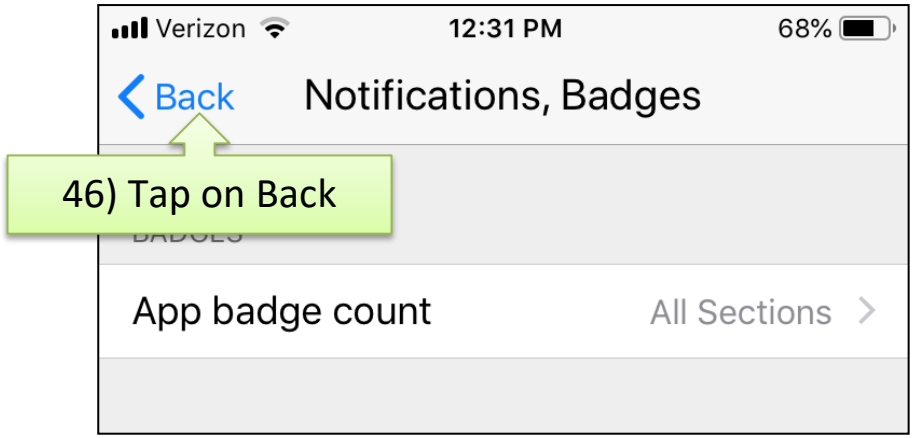

Verizon
12:32 PM
68%
Back
New Mail Text Notifications
All
Favorites
High Priority
None
It may take up to 15 minutes for the change to take effect
43) Choose from these options.
• All – Notifies on every email arrival
• Favorites – Notifies for contacts marked as favorites in MaaS360 contacts
• High Priority – Notifies for email flagged as high priority only
• None – No notification upon arrival of email



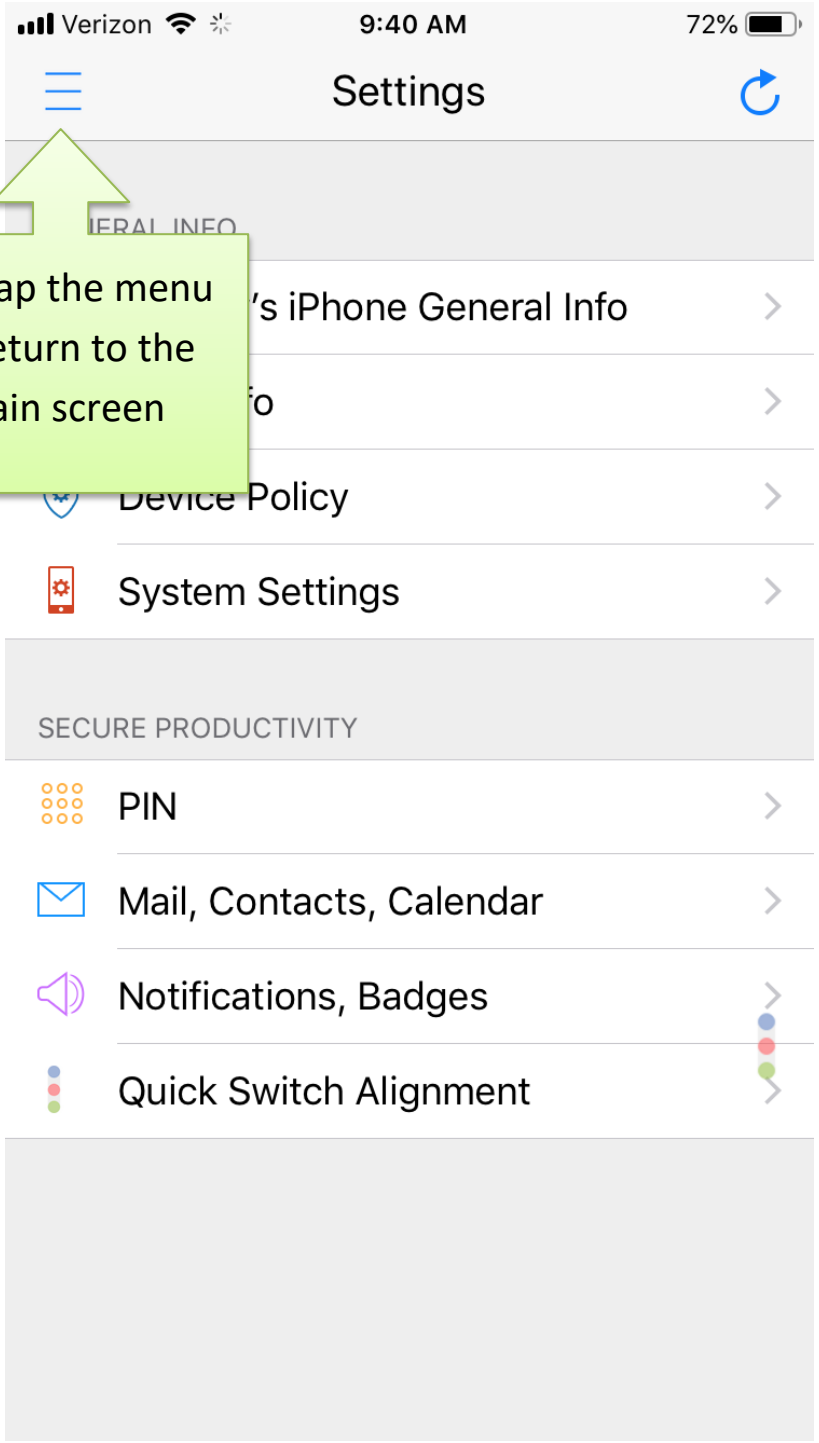
44) Tap on Back



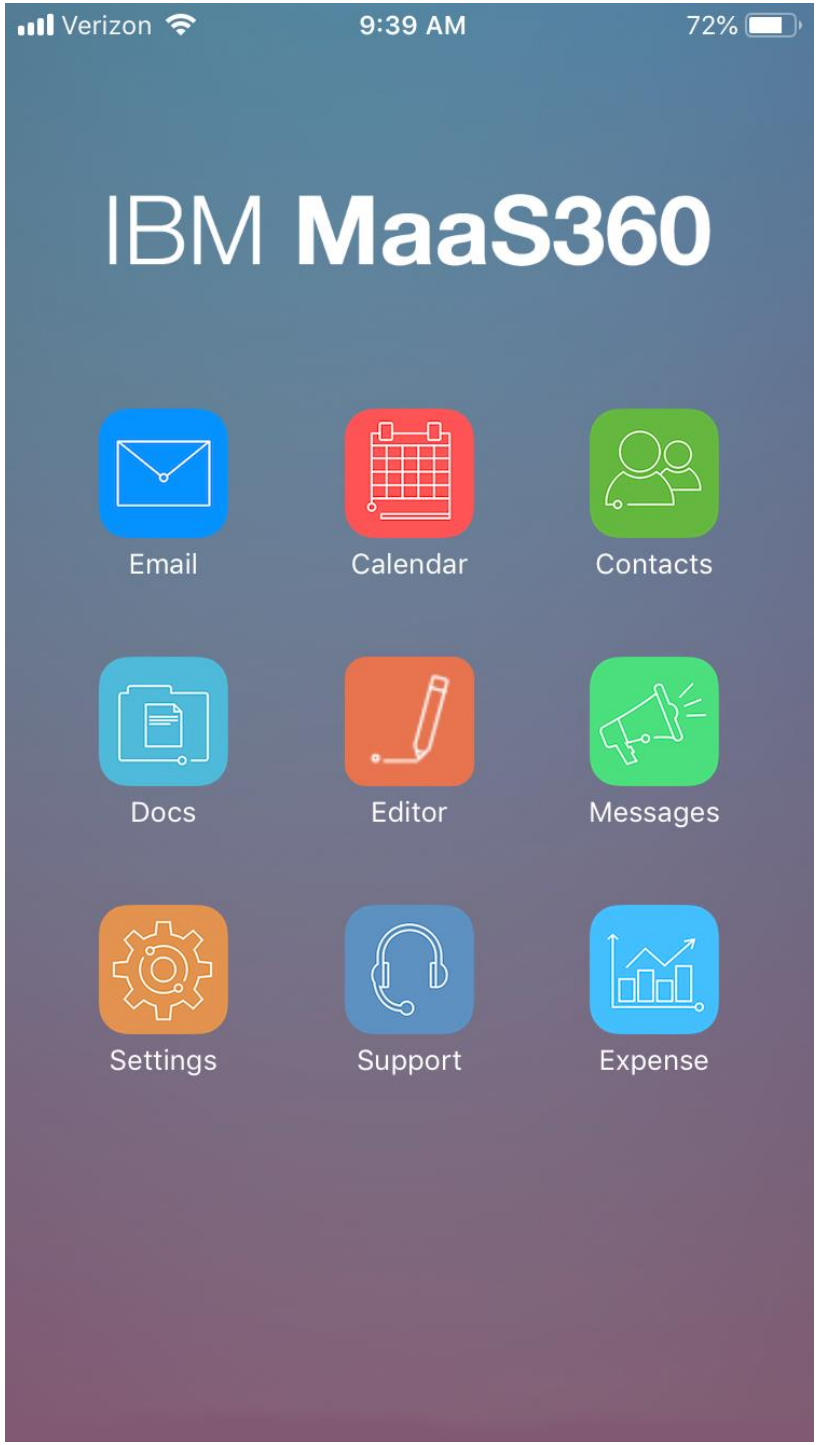
45) Tap on Back



46) Tap on Back



47) Tap the menu to return to the main screen



Congratulations!

You have successfully installed the MaaS360 app and updated sync and notification settings.